

**UNITED**

**FOR**

**GLOBAL GOALS**



**A TOOLKIT FOR  
PRACTITIONERS, TRAINERS  
AND SOCIAL WORKERS**

réseau  
tandemplus



**STANDS FOR**



**THE GLOBAL GOALS**

**CREATED BY:**



**ISUM**  
INSTITUT ZA STRUCNO USAVRSANJE MLADIH



**iasis**



**FORCOOP CORA VENEZIA**  
PROGETTI, FORMAZIONE, ORIENTAMENTO, EVENTI



Co-funded by  
the European Union



- Tandem Plus

Rue colbert 201, 59000 Lille, France

[www.tandem-plus.eu](http://www.tandem-plus.eu)

[tandemplus.coordinator@gmail.com](mailto:tandemplus.coordinator@gmail.com)

+393938679882

- FORCOOP C.O.R.A. VENEZIA SOCIETA' COOPERATIVA -
- IASIS NGO
- ASSOCIAÇÃO NACIONAL PARA A ACÇÃO FAMILIAR
- CONSORZIO SERVIZI SOCIALI OVADA
- Centre d'Information et d'Education Hainaut Centre
- Institute for Professional Development of Youth - Croatia



**FORCOOP CORA VENEZIA**  
PROGETTI, FORMAZIONE, ORIENTAMENTO, EVENTI





# SUMMARY



• <b>Introduction</b>	<b>1</b>
• <b>Project Impact</b>	<b>2</b>
• <b>United for Global Goals: the objectives</b>	<b>3</b>
• <b>The partnership</b>	<b>4</b>
• <b>What are the SDGs?</b>	<b>5</b>
• <b>What are the 17 SDGs?</b>	<b>6</b>
• <b>What does EU for the SDGs?</b>	<b>7</b>
• <b>Why do the SDGs matter to me?</b>	<b>8</b>
• <b>What is Tandem plus doing for the SDGs?</b>	<b>9</b>
• <b>SDG 7: Clean and affordable energy</b>	<b>11</b>
· <u>Good practices</u>	13
- Gaia Project	14
- Riciclofficina	18
- Startup your talent	22
- City Centre Doctor	25
• <b>SDG 11: Sustainable cities and communities</b>	<b>28</b>
· <u>Good practices</u>	30
- Role of NGOs in the disaster risk reduction	31



# SUMMARY



- Certification paper for food parcel	34
- A terra treme	37
- Self-managed local of Borinage	39
- Il Cantiere	46
- Across	51
- Camminfacendo next generation	55
- Support the change - get involved	59
- La buona terra	63
- Intervention in community	67
- I am safe on the internet too	72
- Cultur'act	75
- L'Arcobaleno family centre	81
<b>• SDG 12: Responsible consumption and production</b>	<b>85</b>
· <u>Good practices</u>	87
- Dona Ajuda	88
- Fabric Republic	92
<b>• SDG 17: Partnership for the goals</b>	<b>96</b>
· <u>Good practices</u>	97
- Tandem plus network	98



# SUMMARY



• <b>Objectives external to the project</b>	<b>104</b>
- <u>SDG 3: Good health and wellbeing</u>	105
- We are also here	106
- Entre idades	111
- <u>SDG 4: Quality education</u>	115
- Social design	116
- Act'emploi	119
- Assess plus	125
- <u>SDG 8: Decent work and economic growth</u>	130
- Aid HORECA sector: catering service "the taste of learning"	131
- Lavoro 4.0	136
- Graines de vie	141
• <b>Practical activity &amp; workshop compendium</b>	<b>147</b>

# INTRODUCTION



The project **UnitED for Global Goals** includes 7 partners (TANDEM PLUS (LEADER), FORCOOP C.O.R.A., IASIS, ASSOCIAÇÃO NACIONAL PARA A ACÇÃO FAMILIAR, CONSORZIO SERVIZI SOCIALI, Centre d'Information et d'Education Hainaut Centre, Institute for Professional Development of Youth, from 6 countries France, Italy, Greece, Portugal, Belgium, Croatia).

Its activities aim at creating a platform of exchange among the partners who belong to the European Network Tandem Plus to learn and share experiences among operators of VET on the topic of **Agenda 2030** Sustainable Development Goals, especially focusing on the contributing to share knowledge and practice, learning and inclusion actions that each partner has adopted, or is willing to share to tackle challenges identified in three specific Agenda 2030 goals, addressing the challenges that every European community and country is facing:

- **Ensuring access to affordable, reliable, sustainable, and modern energy (SDGs N. 7)**
- **Making cities inclusive, safe, resilient, and sustainable (SDGs N. 11)**
- **Sustainable consumption and production models (SDGs N. 12)**

# PROJECT IMPACT



UnitEd for Global Goals is based on *benchlearning process*, where “benchlearning” means that organizations learn and improve further shared knowledge and practice and tools,

The project is the first step for a systematic transfer that is likely to have an impact well after the end of the project cycle. The resulted impact refers to internal stakeholders (the Tandem plus network, its partners and their organizations), external stakeholders (other VET organizations and local systems, social partners, employment services), policy- and decision-making bodies.

The main aim of the project is increasing participation in lifelong learning opportunities, take-up of SDGs-oriented upskills pathways, developing competences in various sustainability-relevant sectors, developing green sectorial skills strategies and methodologies, common values, civic engagement and participation, increasing awareness and civic and social commitment on development of a more inclusive and sustainable society.

# UNITED FOR GLOBAL GOALS: THE OBJECTIVES



UNITED for SDGs focuses on two interconnected objectives:

- **Reinforce the transnational potential to operate at local level** with the added value of the transnational cooperation, through a process of benchlearning, that is by sharing and confronting systems and solutions, methods and practices that they utilized or operate with in order to improve and adapt them to new challenges.
- Support the capacity of the organizations and their local networks to **improve their service provision and outreach** especially for their Tandem Plus' main targets: adults over 45, adults and young people with low educational attainments, migrants and refugees, NEETs and long-term unemployed.





# THE PARTNERSHIP



- Tandem Plus (Leader) - France
- FORCOOP C.O.R.A. VENEZIA SOCIETA' COOPERATIVA - Italy
- IASIS NGO - Greece
- ASSOCIAÇÃO NACIONAL PARA A ACÇÃO FAMILIAR - Portugal
- CONSORZIO SERVIZI SOCIALI OVADA - Italy
- Centre d'Information et d'Education Hainaut Centre - Belgium
- Institute for Professional Development of Youth - Croatia





# WHAT ARE THE SDGS?



The Sustainable Development Goals, (SDGs), are a set of 17 interconnected goals defined by the United Nations as a strategy *'to achieve a better and more sustainable future for all'*. They are also known as the 2030 Agenda, named after the document with the title *Transforming our world: Transforming our world: the 2030 Agenda for Sustainable Development*, which recognises the close link between human well-being, the health of natural systems and the presence of common challenges for all countries.





# WHAT ARE THE 17 SDGS?



## SUSTAINABLE DEVELOPMENT GOALS





# WHAT DOES EU FOR THE SDGS?



The EU has played a leading role in the process that led to the adoption of the 2030 Agenda for Sustainable Development and its 17 Sustainable Development Goals in September 2015.

The European Council reiterates the strong commitment of the EU and its member states to implement in full the 2030 Agenda and accomplish the 17 SDGs. The conclusions underline the importance of achieving sustainable development across the three dimensions (**economic, social and environmental**), in a balanced and integrated way.

It is vital that sustainable development is mainstreamed into all policy areas, and that the European citizens are ambitious in the policies it uses to address global challenges. The EU calls on other UN member states and all stakeholders, including civil society and the private sector, to contribute to the implementation of the 2030 Agenda.



# WHY DO THE SDGS MATTER TO ME?



The topics addressed by the 17 Sustainable Development Goals touch many parts of our life, the life of our family and friends as well as our country's future.

The subset of EU SDG indicators presented here aims to help you to better relate to this topic and provide statistics so we can better understand and evaluate the situation of our country today.





# WHAT IS TANDEM PLUS DOING FOR THE SDGS?



Tandem Plus considered it essential to make a concrete contribution to the dissemination of the Agenda 2030 in their territories by promoting the **integration of the sustainable development goals into their training and service provision activity**,

Developing the ability of VETs to implement their educational programs for the training is the first way for the Network to guarantee them a wider margin of social inclusion. In particular, the Tandem Plus network want to create good practices on how sustainable development goals can be an opportunity to include disadvantaged groups in the world of work and in their communities.

The central objective of this toolkit is to help training organizations involve marginalized categories in **local sustainable development** through innovative methodologies.

All the interventions collected in this document reflect the nature - common to the entire partnership - of organisations working on community interventions and, as a result, the most nurtured SDG will be the 11th one, i.e. 'sustainable cities and communities'.

Those reading this toolkit will be able to take inspiration from numerous initiatives





## WHAT IS TANDEM PLUS DOING FOR THE SDGS?



aimed at different targets and focusing on one or more of the sdg. In the document, you will find 29 shared projects within the Erasmus+ "United for Global Goals" listed under the objective that each initiative is most committed to achieving.

Of course, projects can be - and in most cases are - transversal. This means that they could also be linked to other SDGs besides the main one to which they have been linked in this compendium.

The proposed initiatives are not only a mirror of the organisations within the partnership, but also of a part - albeit a small one - of the network activated thanks to the project. In fact, among the implementing organisations there will be many which are not formally internal to the partnership, but which are considered similar in terms of their desire to achieve common objectives.

In conclusion, the cohesion of the partnership made it possible to activate a promotion of sustainable development initiatives that went beyond the objectives set not only in terms of the network's extension, but also at the level of the SDGs covered. In fact, the last section of the compendium will be devoted to sustainable development objectives other than those on which the project focuses (7, 11, 12, 17), as the consortium's systematically pursued intention has been to propose sustainable interventions on several levels, and therefore also on several objectives.





# SDG 7: CLEAN AND AFFORDABLE ENERGY



## WHAT IT CONSISTS OF:

it is essential that the entire population obtain energy to improve, on a global scale, access to heating systems, lighting in schools and hospitals, communication, Internet access and working tools, all of which directly affect development. The United Nations Development Programme (UNDP) states that to live a decent life, the minimum daily electricity consumption per person is 0.5 kWh. Today, one in five people have no access to electricity. Furthermore, the global economy is currently highly dependent on fossil fuels, which contribute to increasing greenhouse gas emissions, the consequences of which have serious humanitarian, social and environmental impacts.

**SDG 7** aims to ensure universal access to sustainable, reliable and modern energy to improve the livelihoods of millions of people. Through this goal, it aims to increase the use of renewable energy instead of fossil fuels and to promote energy efficiency, creating a fully sustainable economy that benefits society and the environment.



# SDG 7: CLEAN AND AFFORDABLE ENERGY – OUR ROLE



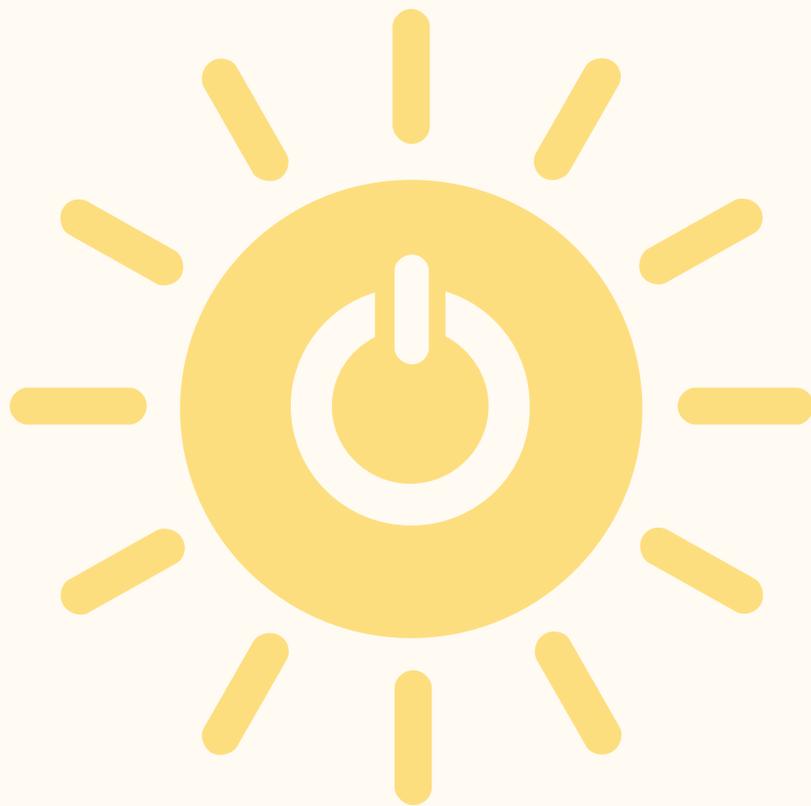
NGO, Training centers and social services, have a central role in the pursuit of this goal. We can invest in clean energy sources, such as solar, wind or thermal energy, focus on technologies that reduce electricity consumption in buildings and implement projects that help provide energy to disadvantaged local communities.

## What can WE do?

- Activate public-private partnerships with NGOs, universities, the public sector and other companies to promote access to energy by the population and spread the use of renewable energy;
- Train employees and suppliers on energy efficiency and distribute guidelines that define a consumption-saving model within the offices;
- Monitor energy consumption related to employees' business trips;
- Investing in energy efficiency along the supply chain, e.g. by implementing action to support the reduction of energy consumption related to the transport of products and services;
- Adopt certified energy management systems;
- Installing energy-efficient technologies.



# SDG 7: CLEAN AND AFFORDABLE ENERGY



# GOOD PRACTICES





# SDG 7: GAIA PROJECT



Italy

PARTNER: Tandem plus  
IMPLEMENTING ORGANISATION:  
Engine 4 you

## TARGET GROUP:

- Population of polluted areas;
- Institutions.

## WHAT PROBLEM IS MEANT TO FACE?

The Valle del Sacco is a territory in central Italy that is part of the province of Rome and Frosinone. Due to its industrial past and present and the many industries near the Sacco river, which flows through the valley, it is one of the most polluted territories in Italy (soil, subsoil and groundwater).

A high concentration of beta-hexachlorocyclohexane ( $\beta$ -HCH), a substance used in the 1950s for a powerful insecticide, was detected in the area.



## SDG 7: GAIA PROJECT



### ACTIVITIES:

The very young boys and girls of Engine4you (under 23), the association implementing the project, researched during the covid period to hypothesise a supply chain that could solve the pollution problem.

The answer was hemp. This plant, in fact, absorbs pollutants, metabolises them, breaks them down and makes them non-polluting, attracting heavy metals to the roots of the plant.

Gaia is divided into: the design phase, implementation of the infrastructure (greenhouse, irrigation, monitoring, harvesting, etc.) and hemp planting.

Hemp, however, will not only serve to purify the soil. In fact, its fibres will become masks, which could be 'disposable', if it were not for the fact that they will then be recycled to create concrete blocks with fibre hemp. These bricks are less heavy than ordinary cement bricks and more resistant.

In conclusion, therefore, the activities prototyped by the association aim to solve environmental (plant), health (masks) and non-polluting building materials (bricks) problems, activating a circular economy and exploiting the full potential of the plant.



# SDG 7: GAIA PROJECT



## IMPLEMENTATION:

The project, also thanks to the help of the social promotion association Indiegesta and the municipality of Ceccano, which sourced the data, obtained funding from the Lazio region to implement the project.

The project also won the Startupper School -Academy 2021 and the 'Gioventù fabraterna' prize awarded by the municipality of Ceccano (Frosinone) and Once the funding from the region has been obtained, it can move from protitipation to actual start-up.

## DISSEMINATION CHANNELS & CONTACTS:



[www.engine4you.it](http://www.engine4you.it)



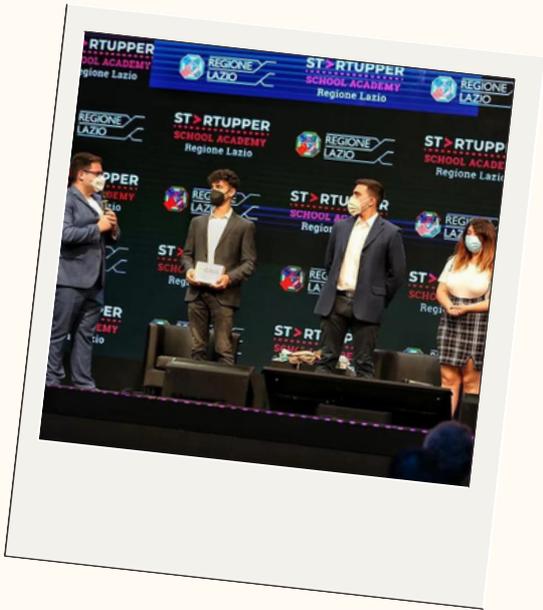
[engine4you\\_](https://www.instagram.com/engine4you_)



[Engine4You APS](https://www.facebook.com/Engine4You.APS)



# SDG 7: GAIA PROJECT





# SDG 7: RICICLOFFICINA



Italy

PARTNER: Tandem plus  
IMPLEMENTING ORGANISATION:  
FOLIAS Cooperativa Sociale, Cooperativa Sociale Il  
Pungiglione

## TARGET GROUP:

- General public
- Commuters using the metro line
- Beneficiaries of the FOLIAS's project

## WHAT PROBLEM IS MEANT TO FACE?

"Re-cycling - Inclusive Routes of Mobility" intends to implement an innovative instrument of social integration linked to the territory, which is at the same time an opportunity for promotion and social integration and, potentially, for the creation of new employment, also with reference to disadvantaged people.

The project also includes a Sustainable Mobility Centre, the "Riciclofficina", an environment with specific equipment for the maintenance, repair and rental of bicycles.

The premises in which to carry out this activity are made available by the State Railways in agreement with the Municipality of Monterotondo.



## SDG 7: RICICLOFFICINA



### ACTIVITIES:

Repair and maintenance of muscle bikes, rental of electric bicycles, conversion of electric and muscle bikes, recycling and reuse workshops, awareness seminars on sustainable mobility, design of accessible and cycle-pedestrian areas, testing of prototypes on two wheels, training meetings, organisation of events and outings on two wheels.

The involved staff consists of 9 human resources from the two co-operatives as well as 20 disadvantaged people from the territory in integrated activities that provide them with work skills.

At the Riciclofficina it is possible to:

- Rent a pedal-assisted or muscle bike, for longer or shorter periods, with prices varying according to the type of bike;
  - Bring your bike in for repair; competence, courtesy and availability will be provided by our staff to solve your problem. All at modest prices.
  - Bringing your bike to be scrapped: we will take it in charge and put it back into operation or, where this is not possible, we will recover some parts;
  - Find proposals for group bike rides and other bike-related activities;
- Find a focal point for launching initiatives to be carried out together to promote cycling in the area.



# SDG 7: RICICLOFFICINA



## IMPACT:

The results so far achieved by the project are:

- Around 150 young people participated in project activities (individual and group).
- As for now employment rate of participants is 70%

## DISSEMINATION CHANNELS & CONTACTS:



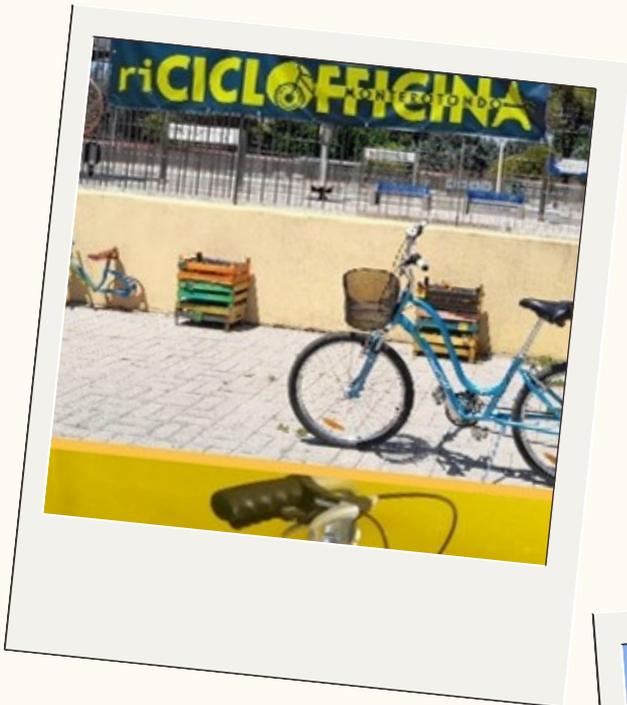
Section on Folias' website



Riciclofficina - Monterotondo Scalo



# SDG 7: RICICLOFFICINA





# SDG 7: STARTUP YOUR TALENT



Italy

PARTNER: FORCOOP Cora Venezia (Italy)  
IMPLEMENTING ORGANISATION:  
FORCOOP Cora Venezia

## TARGET GROUP:

- NEETS

## WHAT PROBLEM IS MEANT TO FACE?

The Start Up Your Talent project is an entrepreneurship program in the sustainable tourism sector of the Basso Piave and Sile Communities. The best innovative ideas can benefit of a training program and support of consultants and tutors for enterprise development.

## ACTIVITIES:

The project is a mixed integrated training path, both individual than group activities.

- Specialist guidance for self-employment and self-employment support (8 hours);
- 120 hour business start-up training



# SDG 7: STARTUP YOUR TALENT



- Learning week for the development of managerial skills (40h);
- Group coaching to define the business idea in detail (40h); feasibility study (8h); search for business partners (16h);
- Internship in companies of the tourism / digital craft industry (not required)

The project involved the activation of paths to support self-employment which include the following activities:

- Definition of the business idea;
- Discovery of the territory, of the local players and of the dynamics of the sector;
- Research of one's own working identity;
- Search for operational and technical partners for the business idea;
- Development of communication plans linked to the business idea.

A participation fee was provided for participation

Financial contributions are foreseen for investments in the start-up of a business and for establishment costs.

## IMPACT:

Three new companies were born from the project that still exist in the eco-sustainable tourism sector and typical handicraft products and they are still alive:



**FORCOOP CORA VENEZIA**  
PROGETTI, FORMAZIONE, ORIENTAMENTO, EVENTI





# SDG 7: STARTUP YOUR TALENT



- I LOVE PIAVE
- BLONDE BROTHERS
- BEES COVER

The three new companies are closely connected to their territory and to the their communities. They organize various activities with other organizations and economic realities and also with public administration (municipality). They are well known locally and this is very important for the enhancement of their activities but also for the territory.

## DISSEMINATION CHANNELS & CONTACTS:



[www.forcoop.eu](http://www.forcoop.eu) - Startup your talent



Press



# SDG 7: CITY CENTRE DOCTOR



Italy

PARTNER: FORCOOP Cora Venezia (Italy)  
IMPLEMENTING ORGANISATION:  
Municipality of San Donà di Piave

## TARGET GROUP:

- Citizens of the San Donà di Piave Municipality

## WHAT PROBLEM IS MEANT TO FACE?

To respond to the numerous challenges that urban areas encounter, city administrations must constantly improve and develop knowledge and skills that enable them to develop and implement an integrated sustainable policy. The development policies implemented by the Municipality of San Donà di Piave seek to favor the processes of adaptation to the CHANGE of a modern city with a poorly defined identity.

Taking care of the city is also dealing with the relationship between freedom and the individual. Place the community at the center of thought, understood as a place of relationships, of possible economy and opportunities for beauty, identity, life and change. So urban development is an opportunity to think about spaces for the quality of life of the population.



# SDG 7: CITY CENTRE DOCTOR



## ACTIVITIES:

A lot of initiatives and activities were developed and implementing during City Centre Doctor, some are still going on:

- Venezia / Monaco (cycle mobility)
- Ciclovia Ven-To (cycle mobility)
- Enhancement Waterfront river Piave
- Service for house boat along the river Piave
- Branding the city on water and greenjobs
- Adventure River fest (Festival)
- Fiume Festival (Festival)
- Urban pedestrian area
- Cyclo plan / Bicycle office
- Artist Residence
- “Vuoti a rendere” to rigenerate galleries in city centre

## IMPACT:

The ULG Urban Local Group born at the begin of the project has transformed from an Urbact tool to a civic committee institutionalized by the Municipality with a budget of 10000 euro per year in order to activate the IAP. We've already realized different actions like wine tastings, initiatives of book crossing, artist residence, an urban cinema, the «adventure river festival», and so on...



# SDG 7: CITY CENTRE DOCTOR



## DISSEMINATION CHANNELS & CONTACTS:



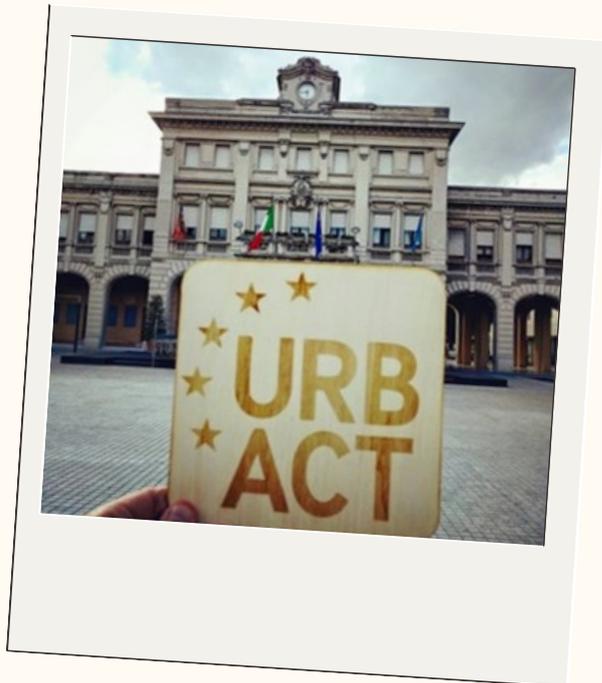
[www.urbact.eu](http://www.urbact.eu)



[City Centre Doctor](#)



[City Centre Doctor - Urbact  
ULG - San Donà di Piave](#)





# SDG 11: SUSTAINABLE CITIES AND COMMUNITIES



## WHAT IT CONSISTS OF:

Today, 54% of the world's population lives in urban areas, a percentage that is expected to increase to 66% by 2050. The phenomenon of urbanisation and the expansion of cities on the one hand has fostered social and economic progress at the global level, but on the other hand it has contributed to the development of situations of degradation and poverty linked to the inadequate management of natural resources at the local level, to the scarcity or total absence of funds to support basic services and adequate housing facilities for all. Currently, 828 million people live in cities in urban decay and poverty.

**SDG 11** aims at the transformation of urban centres into sustainable cities through access for the entire population to adequate, affordable and safe housing, basic services and transport, especially for the most vulnerable. Furthermore, the cities of the future will have to be green, a goal that can be achieved through the reduction of negative impacts on the environment, the enhancement of green areas and safe and inclusive public spaces, with a specific focus on urban peripheries. Finally, the preservation of the common artistic and cultural heritage will have to be guaranteed.



# SDG 11: SUSTAINABLE CITIES AND COMMUNITIES - OUR ROLE



NGO, Training centers and social services can adopt production processes that take into account the protection of the cultural and natural heritage of the place where they operate; promote green mobility internally and externally; invest in projects and initiatives to protect and support populations exposed to possible environmental disasters.

## What can WE do?

- Transforming offices and services into green and resilient organisms, improving security and energy efficiency, reducing paper and water consumption, recycling materials.
- Reducing energy and water consumption so that city populations have more resources available for their needs;
- Hiring and training people from disadvantaged groups or peripheral areas;
- Using energy-efficient, clean-energy and affordable vehicles;
- Establishing flexible working hours for employees and promoting teleworking to reduce pollution;
- Investing in technology, products and services to support smart city models and sustainable infrastructure, transport and public services.



# SDG 11: SUSTAINABLE CITIES AND COMMUNITIES



# GOOD PRACTICES



# SDG 7: ROLE OF NGOS IN THE DISASTER RISK REDUCTION



Croatia

PARTNER: ISUM

IMPLEMENTING ORGANISATION:

ISUM, Red Cross, Croatian Mountain Rescue Service,  
Voluntary Fire Brigades and others

## TARGET GROUP:

- Residents of quake-affected areas

## WHAT PROBLEM IS MEANT TO FACE?

Croatia has faced two major natural disasters with human casualties. As part of the crisis, several associations acted, reaffirming the importance of their role in such situations. Other smaller associations have become involved through humanitarian actions or organizing activities that would help reduce harm and human casualties in the future.

## ACTIVITIES

Conducting crisis interventions, organizing humanitarian actions, collecting donations, sharing goods, food and hygiene, searching for ruins, repairing physical and material damage, organizing psychological support, conducting educational workshops and disaster preparation exercises.



# SDG 11: ROLE OF NGOS IN THE DISASTER RISK REDUCTION



## IMPACT:

NGOs have achieved great results-saved lives, repaired houses, providing basic necessities of life, enabling further daily life, psychological support

## DISSEMINATION CHANNELS & CONTACTS:



[Institut za stručno usavršavanje mladih](#)



# SDG 11: ROLE OF NGOS IN THE DISASTER RISK REDUCTION





# SDG 11: CERTIFICATION PAPER FOR FOOD PARCEL



Belgium

PARTNER: CIEP  
IMPLEMENTING ORGANISATION:  
Covid Associative Platform (coordinated by CIEP  
Hainaut Centre)

## TARGET GROUP:

- Beneficiaries of CIEP's programmes (migrants, no papers migrants, solo parents, big families, job seekers, students)

## WHAT PROBLEM IS MEANT TO FACE?

During covid's social, health, and economic crisis, Hainaut Centre region had to deal with different issues targeting pauperisation of the population (in Belgium, this touched the most part of the population). Most of the households had to face drastic income decrease which meant a general necessity for urgent help for food, hygienic products, or even help to pay rent and avoid eviction. When people are in need and do not meet the requirements to acquire other social security allowances, they try to receive social aid. Generally, food aid is among the possible social aid complementary to the general financial help (along with energy, medical locative aid). Unfortunately, the access to this right is difficult and diminishing for the vast majority of people, and social workers do not explain completely the ways in which one can obtain social aids. Usually, potential applicants have to pass through a social investigation that is



# SDG 11: CERTIFICATION PAPER FOR FOOD PARCEL



meant to define if the person is really in need or not. It often bears to a discretionary decision of the social worker to decide whether or not the person qualifies for the aid or not (NDR if the person fits into the grid of poverty). As a field association, we measured that a lot of people, at the beginning of the COVID crisis, lost their rights to social aid, and with the digitalization and homeworking from the social services it got difficult to reactivate them. Our intervention was meant to fill in the gap of the public services in this matter and to find a way to let these populations access their rights directly.

## ACTIVITIES:

CIEP has done a work in platform: they gathered informations about the beneficiaries in need among our beneficiaries; they had the negotiation part with the institutions, in order to obtain the approval for the certification paper to access food aid; they organised the contact with the food banks and organised the deliveries; they delivered and managed the lists between April and July. The public institution took over and in accordance with them and managed the distribution.



# SDG 11: CERTIFICATION PAPER FOR FOOD PARCEL



## IMPACT:

CIEP managed to answer the needs of almost 200 families for almost 4 months (directly), and at least 100 families still take advantage of the certification paper to get food aid and they still have people that asks us to get this certification.

They created a network that can help populations on different matters too (housing, clothing, hygiene, papers, health...). The fact that this practice is still in use and that the municipality is eager to validate it each year is a great achievement. This meant a great deal for the touched population because they managed to give an opportunity to get social aid without get to pass the social inquiry; this means that the beneficiaries are less controlled and they can benefit of their rights easily.

## DISSEMINATION CHANNELS & CONTACTS:



[www.ciep-hainautcentre.be](http://www.ciep-hainautcentre.be)



# SDG 11: A TERRA TREME



Portugal

PARTNER: ANJAF (Portugal)

IMPLEMENTING ORGANISATION:  
National Emergency and Civil Protection Authority

## TARGET GROUP:

- Families;
- Schools;
- Public Institutions;
- Enterprises.

## WHAT PROBLEM IS MEANT TO FACE?

Portugal is a country with moderate seismic risk, although it has the particularity of being susceptible to significant occurrences. The seismic activity in mainland Portugal, results from its geographical proximity to the boundary between the Euro-Asian and African tectonic plates, in a band that extends from Gibraltar to the Azores archipelago.



# SDG 11: A TERRA TREME



## ACTIVITIES

An exercise organised every year by the National Emergency and Civil Protection Authority. It aims to alert and raise awareness among the population on how to act before, during and after an earthquake.

## IMPACT:

- In 2020: 70764 participants of public bodies and. companies  
278569 participants from the school community  
9291- private participants
- In 2021: 52142 participants of public bodies and. companies  
230525 participants from the school community  
1530 private participants

## DISSEMINATION CHANNELS & CONTACTS:



[www.anjaf.pt](http://www.anjaf.pt)



[Associação para a Acção Familiar](#)



# SDG 11: SELF-MANAGED LOCAL OF BORINAGE



Belgium

**PARTNER:** CIEP Hainaut Centre  
Information and popular education centre (Belgium)  
**IMPLEMENTING ORGANISATION:**  
JOC Mons (Young organized combative)

## TARGET GROUP:

- Families;
- Schools;
- Public Institutions;
- Enterprises.

## WHAT PROBLEM IS MEANT TO FACE?

At the initiative of the JOC (Young Organized Combatives) of Mons and the students of the square of arts (artistic school of Mons), the LAB opens its doors. The objective of the creation of this local was to create a place of culture that is alternative to the hegemony of Mons 2015 European Cultural Capital. This event in 2015, has indeed been criticized for many things such as the extravagant expenses of the city or the political aims of this cultural unpacking. This place also had as its objective the creation of a space of meeting and organization far from the context of capitalism and the logic of the market.

The Lab therefore wanted to offer a place where local artists could meet and make their art known in a completely democratic way.



# SDG 11: SELF-MANAGED LOCAL OF BORINAGE



Today, the Lab has developed mainly militant aims. It hosts many associations and movements such as MSBPLC (Mons takes action for the climate), the Mutineries Montoise (feminist and QUEER movement), the Brigades d'action paysannes, the Antifa Group (anti-fascist), the Anti-Captialist Left, Extinction Rebellion, etc.

## ACTIVITIES:

- Conferences
- Meetings, AG (LAB et MSBPLC)
- Festive moments
- Activist exchanges
- Concerts
- Theatre plays
- Banners and signs workshop
- Debate evenings
- Screening
- Feminist aperitifs
- Drumming workshops
- Self-defence classes
- Board games evening
- etc.



# SDG 11: SELF-MANAGED LOCAL OF BORINAGE



As the JOC is a constituent organisation of the MOC, they are heirs to a long tradition of popular education. The LAB therefore operates in self-management thanks to a team of activists.

Concretely, all people can participate at its level in the management of the LAB:

## 1. Punctual participation:

- Bring the drains back to the bar
- Offer a helping hand at the bar
- Participate in events
- Participate financially in activities

## 2. Become a self-managing member:

- Meet the self-managers
- Come to the monthly general meeting (GA) and become self-managing.
- Propose projects.

## SDG 11: Sustainable cities and communities:

The LAB aims to be as inclusive as possible: it welcomes a very diverse audience. Develops a charter that wants to fight against systemic oppressions (feminism, racism, capitalism)."

- A collective of African students was asked to thinking about the inclusiveness of the place.
- The LAB is also in collaboration with the Maison arc-en-ciel de Mons to receive the LGBTQ+ label.



# SDG 11: SELF-MANAGED LOCAL OF BORINAGE



- The collectives that use the LAB are also in favor of making this place as inclusive as possible.
- Charter of benevolence and conflict resolution in construction.

Access to culture: As said before, the lab's objective since its creation has been to make culture accessible to all, with young people being the first target.

In this sense, no activity of the lab is paid. Conferences, shows, concerts that may require a certain financial contribution are at free prices so that everyone can contribute according to their own means and that money is not a brake/ gate on culture.

The Lab can also contribute to the travel expenses of participants depending on requests.

Freedom of expression:

It is a place that creates bases for exchanges and debates open to all and offers a space for expression to those who do not necessarily have one within society.

Participate in the life of Mons: whether it is a cultural, political, social, ... The LAB aims to help young people to actively participate in the life of Mons. And especially to militant life.

SDG 12: Sustainable consumption and production:

- The MSBPLC group and the BAP are also working on a thinking on food and food sovereignty. The goal is to develop a food belt, develop networks to make the city more resilient.





# SDG 11: SELF-MANAGED LOCAL OF BORINAGE



- There are also relationships with a cooperative grocery network.
- The LAB is supplied with drinks in breweries and exclusively local or organic/fairtrade places.
- The beers come from breweries in the Mons region, boraine. The 100th Pope is a beer that is brewed by and for the maintenance of refuges in a centre, also self-managed.
- The soft comes from Oxfam, so it comes from further afield but holds an organic and fairtrade label.

This method of supply makes it possible to raise awareness among local visitors about responsible consumption and to make known the products of the region.

## IMPACT:

The LAB is also and above all a place of meeting and sharing. Most people who arrive at the LAB have the opportunity to create links, connections between people or between collectives and associations. There is therefore a real role of social integration. It allows you to develop a network.

The LAB = to form and develop bonds of camaraderie, benevolence/kindness and solidarity.

About 5-6 associations and activist movements occupy the LAB on a recurrent basis. Activities are organised there every week.

The group of young people who run the LAB varies from 5 to 10 people, with a turnover of these people.



# SDG 11: SELF-MANAGED LOCAL OF BORINAGE



Professional integration is a little more insidious but remains present. Indeed, through these meetings and contacts with associations, young people can meet their aspirations, find meaning in their actions and thus move towards a professional environment that makes sense for them. That was my case.

In terms of professional integration, young people who wish to become self-managers of the local can also apply for training in account management, organizational management, planning, etc.

Managing a local is an enriching experience that can prove to be very useful in the world of work. Being self-manager involves participating in the management of the LAB from A to Z, from the determination of lab values and the programming of activities to the ordering of the essential material such as toilet paper.

## DISSEMINATION CHANNELS & CONTACTS:



[Ciep Hainaut Centre](#)



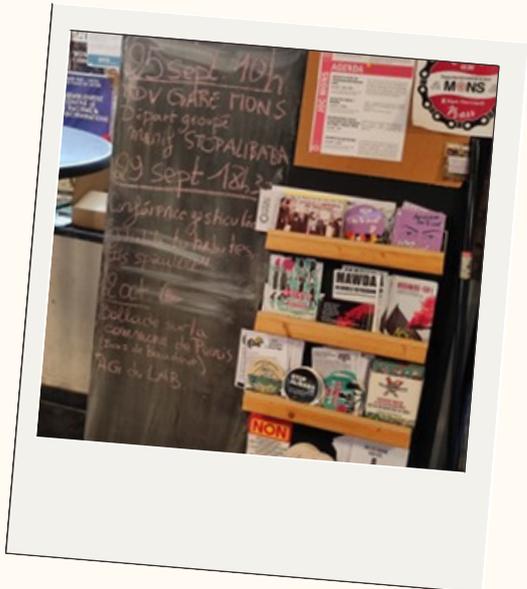
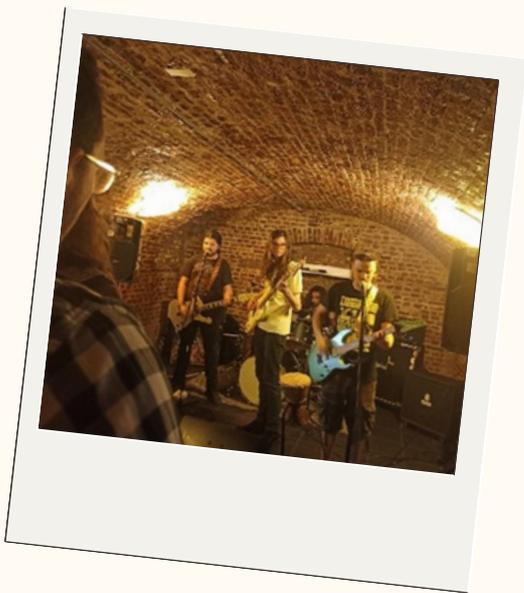
[Local autogéré du borinage](#)



[https://www.facebook.com/  
L.A.Bmons](https://www.facebook.com/L.A.Bmons)



# SDG 11: SELF-MANAGED LOCAL OF BORINAGE





# SDG 11: IL CANTIERE



Europe

PARTNER: Tandem plus  
IMPLEMENTING ORGANISATION:  
FOLIAS Cooperativa Sociale

## TARGET GROUP:

- People from 13 to 18 years old

## WHAT PROBLEM IS MEANT TO FACE?

Il cantiere, before the creation of the youth centre, was an abandoned place on the outskirts of Monterotondo.

The Folias cooperative, together with the residents of the neighbourhood, converted this space into a centre that would contribute to the creation of a community in the Monterotondo Scalo neighbourhood.

The idea arose from the need - expressed at the time by the inhabitants of the neighbourhood - to create a social aggregation centre that would respond to the educational needs of the area through bottom-up educational, training and recreational actions.

In this sense, the site proposed and still proposes to strengthen the sense of community in the city of Monterotondo through participative activities involving anyone from 13 years of age and up.



## SDG 11: IL CANTIERE



### ACTIVITIES:

To offer a service that involves young people in their entirety and in their complex needs, the services offered are:

- Orientation and job placement
- Study space
- Workshops
- Rap workshops,
- Manual and recreational workshops
- Leisure activities and social tourism;
- Rehearsal room and concerts,

### IMPACT:

The centre is assiduously attended by an average of 50 people (excluding events such as concerts), who use the site's services every day.

There are numerous projects carried out by the centre, but among those that have had the greatest impact are:

- MONTE ROCKTONDO;
- OSSIGENO METROPOLITANO (metropolitan oxygen)

"Ossigeno metropolitano", aimed at young artists under 35 (musicians and street artists) to promote positive thinking and culture through unpublished works on the theme of interculture and social cohesion.

The objective of the competition is to recount through art - music and street art - the life, fears, anger, dreams and loves of the new generations,



## SDG 11: IL CANTIERE



and to give voice to the great changes that the migratory phenomena are producing in the social fabric of Italy's suburbs and provinces, and in the country's culture. The competition aims to promote positive thinking and culture through unpublished works on the theme of interculture and social cohesion.

The project also included street art workshops and the creation of a mural in the Monterotondo Scalo district.

The aim of the Project, in fact, was also the promotion of a beauty that was not confined only to the centres (understood as city centres) but was intended for all and everyone without distinction of gender, origin or place of residence.

### DISSEMINATION CHANNELS & CONTACTS:



[www.folias.it](http://www.folias.it)



[Il Cantiere](#)

# SDG 11: IL CANTIERE





# SDG 11: IL CANTIERE





## SDG 11: ACROSS



Europe

### PARTNER: Tandem plus IMPLEMENTING ORGANISATIONS:

OUZG – Obrtnicko uciliste – ustanova za obrazovanje odraslih (Croatia), ANJAF (Portugal), Acli e. V. (Germany), Forcoop Cora Venezia SC (Italy), European Vocational Training Association EVTA (Belgium), BLANKCON (Netherlands), I.F.O.A – Istituto Formazione Operatori Aziendali (Italy), Tietgen (Denmark), WinNova (Finland)

### TARGET GROUP:

- VET bodies and professionals, guidance, counseling and entrepreneurship support bodies and professionals for the purposes of building their capacity, providing knowledge and methods to deliver quality services for human capital and SMEs in greening processes (partners, networks and other providers involved in multiplier events - min. 20 in each partner area);
- policy and decision makers at local, national and EU level ;
- labour market actors and social partners
- SMEs, including the third sector (social enterprise
- Final beneficiaries (indirect target groups) are workers and SMEs that are customers and potential customers of the partners: youth (young in apprenticeship schemes, jobseekers, NEET, volunteers), workers and/or unemployed in transition as part of restructuring processes or willing to start entrepreneurial activities, including sustainable and social



## SDG 11: ACROSS



enterprises in green-oriented sectors, micro and SMEs in the process of greening or restructuring.

### WHAT PROBLEM IS MEANT TO FACE?

ACROSS intends to strengthen the capacity of VET and labour market organizations to reduce the gaps between available skills and labor demand and to deliver innovative tools to bridge such gaps focusing on two main tenets: sustainable development in the so-called green economies and the appraising of transversal skills as portable skills in times of high unemployment and restructuring.

### ACTIVITIES:

ACROSS' act to provide partners and other stakeholders with concrete methodologies to plan and deliver practical guidance, counseling and coaching methods/policies formulated on quality benchmark models to expand and improve the knowledge of current green practice .

ACROSS provides multi-stakeholder accepted analysis of issues and innovative, blended solutions as a set of concrete tools;

- ACROSS' model;
- Tool for transversal skills assessment;
- Tool for guidance and employability in greening jobs;
- Tool to anticipate green skills needs

### ONLINE TOOLKIT:

[ACROSS TOOLKIT](#)



# SDG 11: ACROSS



## TRANSVERSAL SKILLS ASSESSMENT

### IMPACT:

1. Increased potential for implementation and transferability to other territories;
2. Contribution to the relevant European policies, in particular Europe 2020 and ET 2020 with the deliver valuable contents, fact-based;
3. A concrete follow up actions, policy making and actions as a result of the tools developed in the ACROSS model.

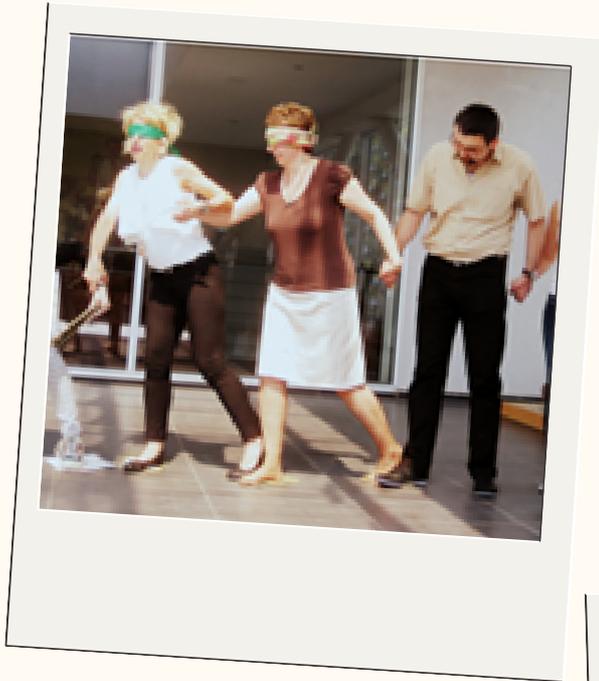
### DISSEMINATION CHANNELS & CONTACTS:



[www.greenyourskills.wixsite.com](http://www.greenyourskills.wixsite.com)



# SDG 11: ACROSS





# SDG 11: CAMMINFACENDO NEXT GENERATION



Italy

PARTNER: Consorzio Servizi Sociali di Ovada

IMPLEMENTING ORGANISATION:  
AZIMUT COOPERATIVA

## TARGET GROUP:

- minors between 6 and 11 years old with
- tailored attention to minors with disabilities and with autism spectrum disorders.

## WHAT PROBLEM IS MEANT TO FACE?

In this age where socialization is strongly linked to the social sector, aggregation is now recognized as a basic need of children and young people and as a privileged area where they can experience the game of life. The needs that children express are constantly changing and include all aspects of life: school, culture, art, leisure, entertainment, problems related to growth, family and future work. As part of the Social Services Consortium's planning for the three-year period 2021-2023, the general objectives that the Authority aims to achieve with the services already in place, but also through the drafting of renewed planning realities, have been defined.



# SDG 11: CAMMINFACENDO NEXT GENERATION



This planning fully fits into the Entity's programming by positioning itself as an element of connection with all local realities and as a beacon for families and the community. "Camminfacendo Next Generation" qualifies as an Aggregative Center for Minors (CAM) regulated by Regional Council Resolution Dec. 18, 2012, No. 25-5079 "Approval of the typology and requirements.

## ACTIVITIES:

Camminfacendo is a community center for minors activities are aimed at minors to families and the territory.

The activities offered to minors are: sports, cooking workshop, school help, urban garden management, creative recycling workshop, music and singing, recreational and socializing activities, and theater workshop.

Minors are involved through participation in different workshops, based on the assessment of children's needs and abilities. While keeping freedom of choice primary, each child will be advised and guided to the activity deemed suitable. In fact, the planning team has focused its operational vision on the concepts of "OPPORTUNITIES" and "WELL-BEING," in the conviction that the improvement of the quality of life, linked to the concept of physical, psychological and social well-being, is directly proportional to the opportunities, human and material resources, and experiences that children have the chance to live.

It is the will of the present planning to involve families as active participants in the educating community: Parents, or family members of reference, will have



# SDG 11: CAMMINFACENDO NEXT GENERATION



the opportunity to participate in individual initiatives and events. (Empowerment training/information courses, playtime with children, individual and small group meetings to support parenting skills, and co-design with families.

## IMPACT:

The project idea has as its overall objective the overall improvement of the quality of life of children and families in situations of difficulty and beyond, raising awareness of the territory to a vision of solidarity, collaboration and inclusion, considering the "Camminfacendo Next Generation" project as a collective resource from which to acquire modes of intervention and opportunities for exchange.

It is the primary objective of every activity and service promoted by C.S.S to act to improve the living conditions of citizens, supporting the most fragile situations and removing the obstacles that, often, society builds.

This proposal thus stands as a revival of a sleeping community, rebuilding broken ties, developing new and innovative opportunities, for an area that looks little at young people and their dreams.



# SDG 11: CAMMINFACENDO NEXT GENERATION



## DISSEMINATION CHANNELS & CONTACTS:



[www.cssovadese.it](http://www.cssovadese.it)





# SDG 11: SUPPORT THE CHANGE – GET INVOLVED



Croatia

PARTNER: ISUM (Croatia)  
IMPLEMENTING ORGANISATION:  
Support the change - get involved

## TARGET GROUP:

- Young people aged 15 to 29 from the area of the City of Zagreb.

## WHAT PROBLEM IS MEANT TO FACE?

Looking at young people today, it can be concluded that they are not very active in interpersonal and social activities, which we recognized as the main problem. The term "active youth" implies training young people to assume and practice the role of an active citizen in various segments of social life, through various institutional and non-institutional projects and activities. Through a workshop we will increase the awareness of young people for active participation in society. Today, young people are less and less involved in both social and political activities. A large part of this was due to a distrust of politics and politicians as such. We want to enable young people to acquire knowledge, skills and improve the quality of life in accordance with their own interests and abilities. The specific goal of the workshop will contribute to increasing young people's awareness of human rights and active citizenship.



# SDG 11: SUPPORT THE CHANGE – GET INVOLVED



This type of workshop offers young people the opportunity to improve their quality of life. The involvement of young people in various activities in society opens spaces where young people will be able to freely express their opinions.

## ACTIVITIES:

The workshops are divided into three cycles throughout the project:

1. The first cycle of workshops is focused on an introduction to political topics, electoral authority, government, parties, and the electoral system itself. In the initial part, the desire is to explain to young people how government works and how it is divided. After the initial familiarization with the terms, the second part of the workshop will focus on strengthening the competences of the young participants.
2. Second cycle of workshops is focused on presentation and speaking skills - it will be based on the acquisition of knowledge and skills how to present during a public performance, how to be confident in speaking
3. Political engagement workshops/simulation of the work of representative bodies - we will provide the project participants with a practical part of the engagement, where they will be able to use all the acquired knowledge to simulate real situations.



# SDG 11: SUPPORT THE CHANGE – GET INVOLVED



## IMPACT:

60 participants went through 3 cycles of active policy workshops that covered various topics. The knowledge they got by this type of workshop is informal and cannot be acquired through regular education. By participating in the workshops, young people acquired the necessary knowledge and skills to positively influence the social climate and themselves. It was also an opportunity for them to gain new acquaintances, knowledge, and experience. The active involvement of young people in society would improve the quality of life of the participants.

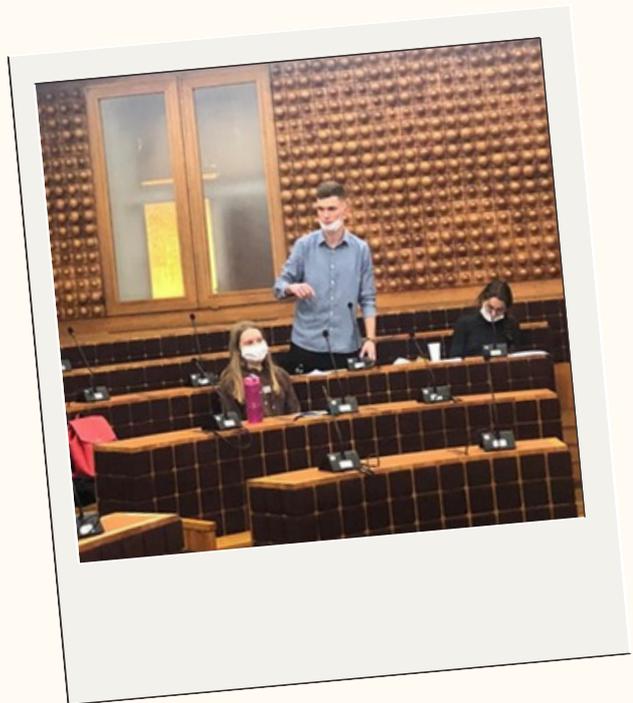
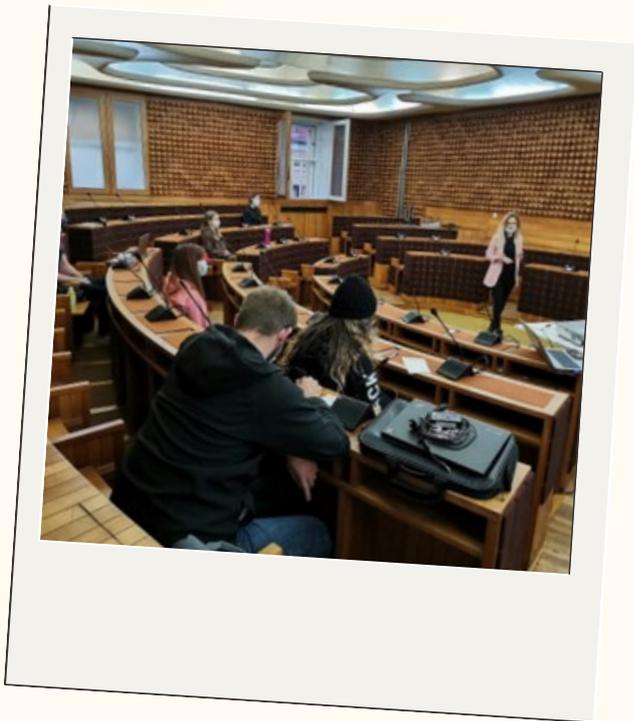
## DISSEMINATION CHANNELS & CONTACTS:



[Institut za stručno usavršavanje mladih](#)



# SDG 11: SUPPORT THE CHANGE – GET INVOLVED





# SDG 11: LA BUONA TERRA



Italy

PARTNER: CSS OVADA  
IMPLEMENTING ORGANISATION:  
ASSOCIAZIONE ESAGONO, ASSOCIAZIONE DON ANGELO  
CAMPORA, PARROCCHIA N.S ASSUNTA,  
COOPERATIVA AZIMUT ASSOCIAZIONE LA TAVOLA  
ROTONDA

## TARGET GROUP:

- Minors aged between 4 and 12;
- Young people aged between 16 and 20
- Families;
- Elderly people;
- Mothers in difficulty

## WHAT PROBLEM IS MEANT TO FACE?

After the health emergency covid 19 emerged the need to promote educational activities preferably in open spaces to foster and encourage socialization among children.

Starting from this need, it was planned to redevelop an abandoned urban green space.

The problems encountered in the implementation of the Good Earth project were mainly related to bureaucratic difficulties concerning the granting of spaces by the City of Ovada.



## SDG 11: LA BUONA TERRA



### ACTIVITIES:

The activities envisaged in the "La Buona Terra" project aim at increasing skills and knowledge, fostering the development of pro-social intelligence through the construction of an intercultural and intergenerational dialogue, thus developing processes of reciprocity.

Specifically, the activities carried out are:

- Establishment of a coordination and monitoring table;
- Planning of territorial actions and identification of outdoor spaces;
- Identification of families to be supported and of supporting families;
- Outdoor awareness and beauty education workshops in nurseries and schools;
- Implementation of outdoor activities and urban solidarity garden for the development and strengthening of intergenerational relations.

### IMPACT:

After reclaiming the green space, the urban vegetable garden was created, allowing the people of Ovada to have access to it and participate in its implementation. The green space is still available to the Ovadese Community as a play space for children and their families,

"La Buona Terra" project responded to the needs of local families:

- the babysitting course for caregivers, allowed 10 families in the area to benefit from specialized staff.



# SDG 11: LA BUONA TERRA



The summer camp (outdoor education) was implemented within the green space, which was attended by 30 children.

In terms of people involved:

- 150 minors aged between 4 and 12 years reached with the workshops and outdoor activities;
- 20 young people aged between 16 and 20 as volunteers;
- 50 families benefiting from the workshops and initiatives;
- 20 elderly people involved in the role of volunteers;
- 10 mothers in difficulty as beneficiaries of the workshops and initiatives

## DISSEMINATION CHANNELS & CONTACTS:



[www.cssovadese.it](http://www.cssovadese.it)



# SDG 11: LA BUONA TERRA





# SDG 11: INTERVENTION IN COMMUNITY



Greece

PARTNER: IASIS NGO  
IMPLEMENTING ORGANISATION:  
IASIS NGO

## TARGET GROUP:

Initially, the target groups were elderly and people in the situation of disability but eventually the service addresses the general population.

## WHAT PROBLEM IS MEANT TO FACE?

While Greece, as many other countries, was being severely affected by the variant consequences of pandemic, the emergent issue of looking after the elderly as well as people with disabilities who could not move easily became a common concern.

In this context, IASIS NGO initiated a community service to cover the needs of the aforementioned population.

The voluntary program is called “Intervention to Community” and was constructed based on the significant experience of IASIS NGO in the implementation of programs aimed at supporting vulnerable social groups within the Community.



## SDG 11: INTERVENTION IN COMMUNITY



The service aims at reducing the need for hospitalization for the elderly while saving human and financial resources (e.g., reducing public health costs). To do so, the service improves the quality of life of the beneficiaries through the provision of personalized support services. Further, “Intervention in Community” fosters the participation of beneficiaries in groups, in activities and programs while monitoring and ensuring the good physical and mental health / well-being of them.

Prevention of worsening of pathological conditions and early intervention to alleviate any negative symptoms is also under the supervision of the interdisciplinary team.

### ACTIVITIES:

The Service consists of an interdisciplinary team (2 social workers, 2 psychologists, 1 scientific officer, 1 project coordinator) which through the creation of a therapeutic alliance with the target group aims at mobilization, cultivation of social skills, personal responsibility and the involvement of the service recipient.

The services provided by the program are aimed at:

- Psychosocial support.

Responsible for this kind of support is the interdisciplinary team which works collaboratively and in accordance with a psychiatrist.



## SDG 11: INTERVENTION IN COMMUNITY



- Companionship / Entertainment / Creative leisure time.

This is provided mostly by the wide network of volunteers who support IASIS.

- Support in matters of daily living / survival.

For example, during the continuing snowfall that immobilized the whole city of Athens, IASIS staff along with volunteers arranged visits in several households to provide them with the essential supplies. In addition, education in finance issues is provided, as much as possible, for the optimization of financial autonomy and (self) management of the beneficiaries' resources (pension, allowances, etc)

- Access to services / goods (clothes, food, bill payment, etc)
- Facilitate the resolution of digital governance issues (intangible prescription, etc)
- Support escort / relocation (when and where possible)
- Support in matters of personal care and hygiene
- Self-care education / autonomous living
- Other personal / individual needs after registration / evaluation / approval

The Community Intervention program of IASIS NGO receives case references to: assessment, recording / service needs, etc., from:

- Line 10306 (Psychological Support Hotline)
- Community, Social Services
- Bodies (public and private eg municipalities, hospitals, etc.)
- Other natural / legal persons

# SDG 11: INTERVENTION IN COMMUNITY



## IMPACT:

The needs of the community and subsequently the indicators of the service vary each year. Since the establishment of the service, “Intervention in Community” seeks to reach the optimal results.

For example, in May 2022 the service achieved the following:

- 64 beneficiaries received “Intervention in Community” services
- 548 interventions took place in total
- 312 house call visits
- 236 online and phone interventions
- 12 escorts
- 100 portions of food were distributed
- 42 beneficiaries requested companionship
- 30 psychological sessions were held
- 8 new members approached the service



# SDG 11: INTERVENTION IN COMMUNITY



## DISSEMINATION CHANNELS & CONTACTS:



[www.iasismed.eu](http://www.iasismed.eu)



[Press release](#)





# SDG 11: I AM SAFE ON THE INTERNET TOO



Croatia

PARTNER: ISUM  
IMPLEMENTING ORGANISATION:  
ISUM, Primary School Gornje Vrapce, City of Zagreb

## TARGET GROUP:

- Children aged 7 – 14;
- Parents.

## WHAT PROBLEM IS MEANT TO FACE?

By cyberbullying we mean any communication activity via the Internet (using e-mails, websites, blogs, etc.), videos or mobile phones, which serves to humiliate, tease, threaten or he was terrorized in some other way.

Constant access to the Internet and constant use of it increases the risk of anonymous threats, abuse, and harassment on the online platform. Nowadays, everyone uses the Internet, which has become an integral part of everyday life. Today, everyone needs it because of the many advantages it provides, and it is an essential source of information and entertainment. The Internet is becoming a lifestyle, and, in this way, young people are increasingly socializing, having fun, playing, learning and spending their free time. However, we should all be aware of the dangers associated with it.



## SDG 11: I AM SAFE ON THE INTERNET TOO



Many young people use the Internet without any supervision and often do not understand the dangers of modern forms of communication.

### ACTIVITIES:

Workshops with children and young to educate them about the dangers of the Internet and about safer and more responsible behaviour on the Internet.

We are also implementing a module intended for parents, because we believe that without their help and positive influence on young people, changes and awareness among young people are difficult to achieve.

Also, as innovative part of the project we created "Facebook patrol", where young people volunteer to help and give advice to those who say are victims of Internet violence.

### IMPACT:

The main goal of this project is to prevent electronic violence against and among young people, to influence the reduction of cyberbullying, all thanks to quality education of young people and parents



# SDG 11: I AM SAFE ON THE INTERNET TOO



## DISSEMINATION CHANNELS & CONTACTS:



[Institut za stručno usavršavanje mladih](#)





# SDG 11: CULTUR'ACT



Europe

PARTNER: IASIS

IMPLEMENTING ORGANISATION:

Iasis (GR), CIEP Hainaut Centre (BE), AGFE (FR),  
Associazione (IT), CSI (CY), Kolegji Universum O.P.  
(Kosovo)

## TARGET GROUP:

Participants on pilot trials and attendants to each preparatory training course.

## WHAT PROBLEM IS MEANT TO FACE?

It is known that people underestimate the power of art and culture in everyday life and disregard their importance to social and labour integration of excluded people. However, art and culture can transform people's lives and offer valuable opportunities in building stronger ties between groups and individuals, as they have already done for centuries. Some values that societies have nurtured by art and culture are tolerance, adaptability, and openness, values that are cornerstones of a well-functioning democracy. Therefore, using of cultural and artistic creative processes as a tool for social and labour inclusion is more than relevant especially in these times marked by COVID-19 and its consequences on health, social and economic life.



## SDG 11: CULTUR'ACT



The project aims to empower vulnerable adults and youngsters (trainees in formal, informal & non formal settings including women and migrants) by using art and culture activities/processes and combines three main areas, namely: social capital theory, global competence, and art & culture. Social theory is concerned with trust, social ties, shared norms and relationships among people and communities. Global competence refers to the skills, values, and behaviours that prepare people to thrive in a more diverse, interconnected world based on four main domains: investigation of the world, recognition of different perspectives, communication of ideas and action. The aim is linking social capital and global competence of trainees by establishing the support for trainers/facilitators which enable them to work with these trainees in formal, informal, and non-formal training settings using art and culture techniques and processes. Through art & culture, participants will investigate the world, recognize perspectives, communicate ideas and take actions.

### ACTIVITIES:

**CULTUR'ACT HANDBOOK:** a trainer pedagogical handbook including handbook guide, training methods, basic concepts, tips and exploitation guidelines about “training and inclusion through art & culture processes”. (Coordinator Kolegji Universum).

It's a step-by-step handbook guide (which is informed and based by the review - 02) to promote inclusion using art and culture and improve



## SDG 11: CULTUR'ACT



awareness about their usefulness: trainers will start from the personal life of trainees and will reach their social and professional life. The main objective is to provide practical tools to design and implement efficient training sessions.

**CULTUR'ACT TRAINING KIT:** a trainees training kit composed by a set of practical activities based on the common training methods with innovative practical tools to support trainees in their artistic & cultural activities (Video, Photography, Theatre, Broadcasting) to express themselves (digital storytelling, video documentary, Photo exhibition) (Coordination CIEP).

**CULTUR'ACT SHOWS:** a set of “shows/spectacles” created at national and/or European level by the participants on different supports (Coordination PHP). Once trainers/educators equipped with CULTUR'ACT methodology and once trainees informed and trained about the CULTUR'ACT tools, partners will create specific CULTUR'ACT SHOWS (1 per country).

**CULTUR'ACT SHOWS:** a set of “shows/spectacles” created at national and/or European level by the participants on different supports (Coordination PHP). Once trainers/educators equipped with CULTUR'ACT methodology and once trainees informed and trained about the CULTUR'ACT tools, partners will create specific CULTUR'ACT SHOWS (1 per country).



## SDG 11: CULTUR'ACT



Partnership will give learners a tool that will allow them to investigate the world, to recognise perspectives, narrate the world, in a universal language, their desires, their dreams, their lives and to take actions to improve their social and professional inclusion.

It is known that art can be used as a powerful advocacy tool to communicate stories and provide a vehicle for self-development and personal expression, in addition to the numerous benefits of using art as a therapeutic technique.

Each partner will decide, according to the needs and in collaboration with the learners/participants, which kind of show they will develop. The following shows are possible (the list is not exhaustive):

- a. Theater show
- b. Photo exhibition
- c. Digital storytelling
- d. Video documentary
- e. Radio podcasts
- f. Paper & clay artwork

**CULTUR'ACT EDUCATION DIGITAL HUB:** an e-learning platform for open access use by professionals which will have 2 thematic objectives 1) understanding art & culture mechanisms 2) development of a set of resources to act. The platform addressed mainly to the trainer including the above IOs' contents, to raise awareness and develop knowledge on different elements related with integration through art and culture in general. (Coordination CSI).



## SDG 11: CULTUR'ACT



### IMPACT:

#### A) Impact on participant organizations:

- 14 adults training centres, School and VET teachers, trainers, educators, or facilitators -partners' staff- declaring a significant improvement of their competences and skills on art & culture inclusion issues after their participation in the capacity building activity

#### B) Impact on target beneficiaries and users:

- 18 Adults, School and VET teachers, trainers, educators, or facilitators - staff from partners participating in the training preparatory course for the pilots
- 18 Adults, School and VET teachers, trainers, educators, or facilitators - staff form partners declaring a significant improvement of their teaching competence after their participation in the training preparatory course for the pilots
- 30 Adults, School and VET teachers, trainers, educators, or facilitators - staff form partners participation in the pilot trials
- 60 Beneficiaries: Adults training, School and VET students and learners participating in pilot trials
- 60 Beneficiaries: Adults training, School and VET students and learners declaring a significant impact on their skills and competences after their participation in pilot trials
- 60 Beneficiaries: Adults training, School and VET students and learners involved in the conception, design, and implementation of the SHOWS.



# SDG 11: CULTUR'ACT



## DISSEMINATION CHANNELS & CONTACTS:



[www.iasismed.eu](http://www.iasismed.eu)



[iasis\\_gr](https://www.instagram.com/iasis_gr)



[Cultur'act](https://www.facebook.com/Cultur'act)





# SDG 11: L'ARCOBALENO FAMILY CENTRE



Italy

PARTNER: CSS OVADA  
IMPLEMENTING ORGANISATION:  
ASSOCIAZIONE ESAGONO, ASSOCIAZIONE DON ANGELO  
CAMPORA, PARROCCHIA N.S ASSUNTA,  
COOPERATIVA AZIMUT ASSOCIAZIONE LA TAVOLA  
ROTONDA

## TARGET GROUP:

All families, parents and children in the Ovada area

## WHAT PROBLEM IS MEANT TO FACE?

The macro-social transformations that have taken place in recent decades (job instability, increase in women's employment, welfare crisis, etc.), have strongly influenced the change not only in organizations, but also in the value system underlying the choice of "making a family."

## ACTIVITIES:

In order to support family relationships constitutes the mission of this Service, which aims to be the point of reference for all those entities, public and private social, operating in the social, educational, and health sectors, promote and preserve the health and the state of well-being of the local



# SDG 11: L'ARCOBALENO FAMILY CENTRE



community and to recognize one's own resources and parenting skills on the basis of which to build - in agreement or in opposition - one's own knowledge and thus one's own capacity for action, the following activities and/or services will be structured and offered:

Information desk;

- PEDAGOGICAL EDUCATIONAL COUNTER
- PSYCHOLOGICAL COUNTER
- S.A.I. Desk: Disability Information Reception Service and parental guidance;
- Space for consulting books/magazines on issues related to parenting and child and adolescent development;
- Children's play space 0/6 in the presence of parents.
- In-person and distance training for practitioners and families

## IMPACT:

The birth of the Family Center "L'ARCOBALENO", in our territorial reality, has allowed the Entity's team to intercept the different needs thus offering a flexible and articulated response, in favor not only of families with young children, but open to all families with relevant and unforeseen care work to deal with.



# SDG 11: L'ARCOBALENO FAMILY CENTRE



The center is envisioned as a point of reference for the entire family unit: for couples, for parents and for every other component; where to receive support in daily activities, in relationships and in the management of free time.

A place where different institutional and non-institutional actors converge to build together interventions to support parental responsibilities.

The Center for Families "L'ARCOBALENO," managed and designed by the Consortium, in a network with the services already present, is configured as a territorial opportunity, a place open to the community, an inclusive environment where to meet experts, professionals ready to listen, recognize and facilitate access to services. An environment where they can discover their own potential and network with each other. A bridge that connects families to the local community by fostering shared growth.

## DISSEMINATION CHANNELS & CONTACTS:



[www.cssovadese.it](http://www.cssovadese.it)



# SDG 11: L'ARCOBALENO FAMILY CENTRE





# SDG 12: RESPONSIBLE CONSUMPTION AND PRODUCTION



## WHAT IT CONSISTS OF:

SDG 12 aims to ensure the well-being of the population through access to water, energy and food, while reducing the overconsumption of natural resources. Current patterns of production and consumption lead to significant waste of resources and damage to ecosystems on a global level. It is estimated that the world's population will reach 9,600 million by 2050; with this figure, the natural resources of three planets would be needed to meet global use and consumption needs. Natural resources need to be used efficiently and redistributed fairly among the population, so that everyone has access to electricity, clean water and adequate food. Therefore, it is important to change production patterns and consumption habits.

With **SDG 12**, the UN aspires to change the current pattern of production and consumption to achieve efficient management of natural resources by, for example, setting in motion processes for zero food waste, the use of environmentally sustainable chemicals and the reduction of waste in general.



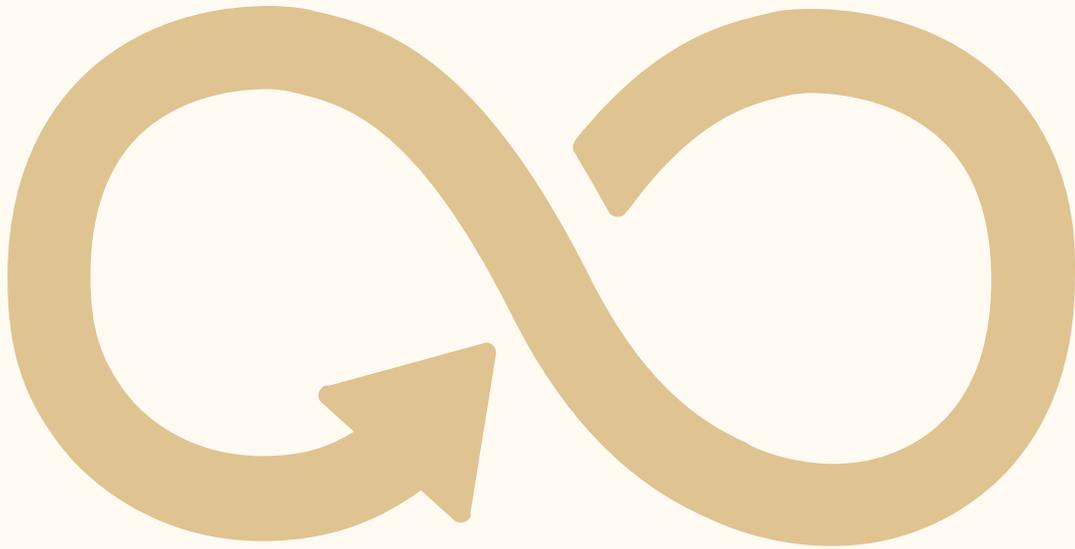
NGO, Training centers and social services who wish to contribute to SDG 12 and gain a competitive advantage have many possibilities for action, especially those operating in the food, textile or consumer goods sectors. For example, by progressively promoting the use of recyclable and biodegradable materials in their production processes.

### What can WE do?

- Use biodegradable, recyclable or reusable materials in business activities;
- Optimise water use and integrate water reuse practices;
- Move towards 'clean' production processes, minimising air, water, soil and noise contamination and combating the use of elements containing toxic substances
- Training employees and suppliers on sustainable production and consumption models, on environmental education, human rights;
- Combating food waste;
- Use labels, providing consumers with all necessary information on the design and production of goods and services by encouraging responsible consumption practices.



# SDG 12: RESPONSIBLE CONSUMPTION AND PRODUCTION



# GOOD PRACTICES



## SDG 12: DONA AJUDA



Lisbon - Portugal

PARTNER: ANJAF - PORTUGAL ([www.anjaf.it](http://www.anjaf.it))

IMPLEMENTING ORGANISATION:  
Associação Boa Vizinhança ([www..pt](http://www..pt))

### TARGET GROUP:

- All exposed groups, living in At. António Parish Council, but also living in other municipalities and counties.

### WHAT PROBLEM IS MEANT TO FACE?

The social store receives all kinds of goods that, after sorted, marked and arranged, sells at very low prices or offers to referenced people. The proceeds of the sale are used to support serious punctual situations of requests for help that aim to break cycles of poverty (payment of rent, medicine, daycare, doctors, etc.); renew the image of people who want to find work (dentists, training, etc.); and also support IPSS/NGO's.



## SDG 12: DONA AJUDA



### ACTIVITIES:

#### Social

located in Mercado do Rato, in Lisbon. receive all kinds of donations: clothes, books, shoes, games, decoration items, etc. After being duly sorted, they are offered for sale at low prices, and all the proceeds from the sale are used to help those most in need, through the payment of necessary goods and services. Those who cannot pay can take what they need, free of charge.

#### Cultural

In the cultural area, we give space to new artists, whether for exhibitions, concerts, book clubs or other cultural initiatives. Organize workshops, ateliers and cultural visits. Promote access to culture, as we believe that this is essential for healthy personal development

#### Environmental

In the environmental area, promote a series of initiatives that promote the reuse of products that are no longer desired in a certain place, but which are very necessary in another. Promote the circular economy, reduction of waste and more sustainable societies.



## SDG 12: DONA AJUDA



### IMPACT:

We can see through the numbers of support families and entities that Dona Ajuda is in accordance with their objectives.

Dona Ajuda is a social store of Boa Vizinhança is based on sustainability and where all revenues are entirely destined to social support.

In 2022: 1619 Family Assisted, 106 Supported Entities, 191675€ Aid Granted  
74 Volunteers

It's a practice that has more than a kind of support, even the people that go there to buy, they can do it for a better price, helping others' life and the environment.

The solidarity store not only contributed to the rehabilitation of part of the "Mercado do Rato", making use of a space that was abandoned, but, in a social aspect, it helps institutions and people in need.

### DISSEMINATION CHANNELS & CONTACTS:



[www.donaajuda.pt](http://www.donaajuda.pt)



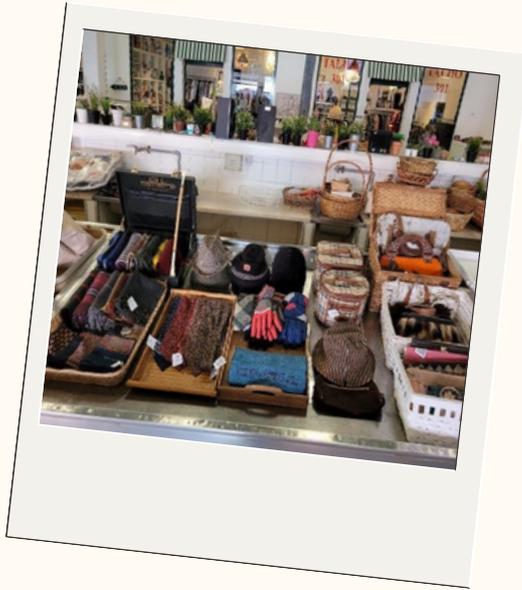
[dona.ajuda](https://www.instagram.com/dona.ajuda)



[Dona Ajuda](https://www.facebook.com/DonaAjuda)



# SDG 12: DONA AJUDA





# SDG 12: FABRIC REPUBLIC



Athens - Greece

PARTNER: IASIS  
IMPLEMENTING ORGANISATION:  
IASIS

## TARGET GROUP:

- Socially vulnerable people;
- Solidarity organisations;
- General public

## WHAT PROBLEM IS MEANT TO FACE?

85% of our clothes ends up in dumpsites;

15 kg clothes are disposed every year by an average european citizen

The clothing industry needs to be more associated to moral and environmentally friendly policies. By applying innovative and ecological technologies, the systematization of raw materials' production can be reached.

Our old clothes and fabrics can be reused and recycled. Any piece of clothing that is in good shape can be given to organizations that support vulnerable social groups.

In Greece, the introduction of clothing's optimal utilization depends on the efficient organization of the donation, processing and recycling procedure. Therefore clothing shall be considered as raw material and not as waste.



## SDG 12: FABRIC REPUBLIC



A severe adjustment of climate change counts on the saving of energy and natural resources, the reduction of carbonate footprint, the arise of eco-design consciousness and the revision of social mentality towards environment.

The clothing industry needs to be more associated to moral and environmentally friendly policies. By applying innovative and ecological technologies, the systematization of raw materials' production can be reached.

### ACTIVITIES:

Fabric Republic is based on Directive 2008/98 / EC of the European Parliament and the Council of 19 November 2008 on waste, whereby, objectives have to be set for re-use and recycling of waste, for the transition to a European recycling society with a high level of resource efficiency.

The activities carried on are:

- Collection of excess clothing;
- Sorting (everyday use clothing in good condition / unsuitable for use / suitable for re-use);
- Cleaning / Disinfection with professional equipment;
- Classification (Adult / Women / Children / Infants – S / M / L / XL – Winter / Summer etc.);



# SDG 12: FABRIC REPUBLIC



- Packaging / Storage;
- Distribution to solidarity organizations with privately owned vehicles;
- Sending what is unsuitable for use to recycling companies;
- Reuse (design and production of upcycled creations);
- Communication.

## IMPACT:

In its first year, Fabric Republic achieved the following goals:

- 12 937 kg of clothes were offered to recycling companies;
- 21 252kg were offered to solidarity organisations;
- more than 25 000 people could beneficiate of the Fabric Republic's services;
- 150 000 lower emissions of CO<sub>2</sub>.

## DISSEMINATION CHANNELS & CONTACTS:



[Fabric Republic](#)



[Fabric Republic](#)



[Fabric Republic](#)



# SDG 12: FABRIC REPUBLIC





# SDG 17: PARTNERSHIP FOR THE GOALS



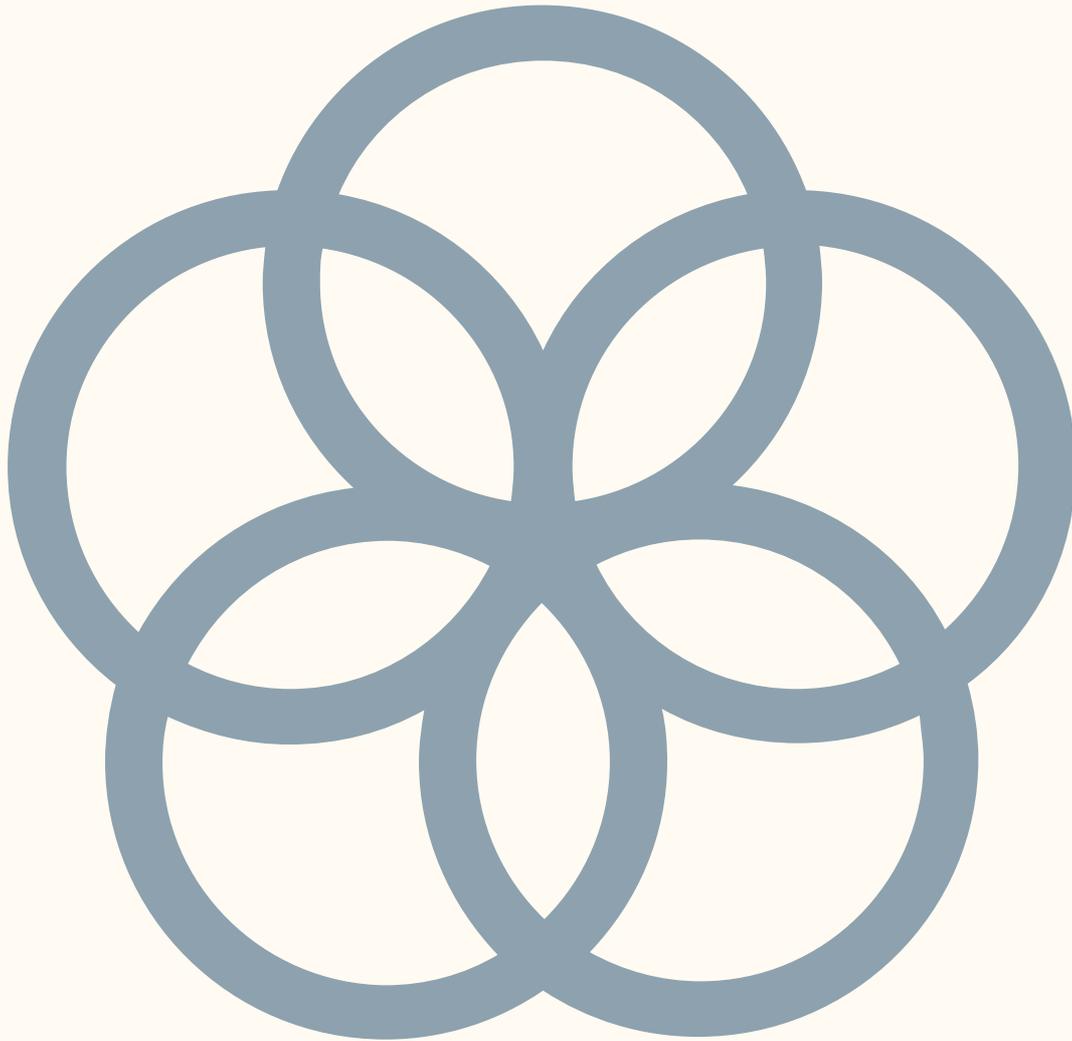
in general, SDG 17 aims to support developing countries in adopting practices consistent with the 2030 Agenda for Sustainable Development, but at a general international level it aims at the creation of multi-stakeholder partnerships capable of addressing different challenges through the sharing of knowledge, expertise and technologies consistent with the Sustainable Development Goals. The partnership focused mainly on the second focus, sharing many initiatives in these project years that supported one or more of the sustainable development goals.

## What can WE do?

- Find an ngo that you like and support them;
- Volunteer in associations working for Global Goals;
- Pay attention to the Fair Trade label on product



# SDG 17: PARTNERSHIP FOR THE GOALS



# GOOD PRACTICES





# SDG 17: TANDEM PLUS NETWORK



Europe

## TARGET GROUP:

- NGOs;
- VET organisations;
- Organisations interested in European projects.

PARTNER: Tandem plus

## IMPLEMENTING ORGANISATION:

Fédération des Centres d'insertion (France), ACLI-Selbsthilfewer für interkulturelle Arbeit e.V. (Germany), ANJAF- Associação Nacional para a Acção Familiar (Portugal), CIBB - Centre insertion Bois Blanc (France), Folias - Cooperativa Sociale (Italy), Forcoop Cora Venezia SC (Italy), Consorzio Servizi Sociali OVADA (Italy), MOC- Mouvement Ouvrier Chrétien (Belgium), Casa Seis (Portugal), Comune di San Donà di Piave (Italy), SEADDER- Sürekli Egitim, Arastirma ve Danisma Dernegi (Turkey), ISUM - Institute for Professional Development of Youth (Croatia), IASIS NGO (Greece), Quality culture (Italy), BildungsLAB Hands & Minds Learning Center (Austria), IDEA - Education Agency for Development and Innovation – IDEA not-for-profit Sp. z o.o. (Poland), CSI - Center for Social innovation (Cyprus), Meath Partnership (Ireland), Centre social salengro (France), APDP – Diabetes Portugal (Portugal), Asociatia Centrul pentru Promovarea Invatarii Permanente / Center for Promoting Lifelong Learning (Romania).



**FORCOOP CORA VENEZIA**  
PROGETTI, FORMAZIONE, ORIENTAMENTO, EVENTI





# SDG 17: TANDEM PLUS NETWORK



## WHAT PROBLEM IS MEANT TO FACE?

TANDEM PLUS draws on the experiences of different European countries which are faced with serious problems of social exclusion and poverty. It consists of partner structures from multiple disciplines which work together towards finding solutions to these problems by pooling their human, technical and financial resources" (Statutes).

In this respect, what was previously a partnership has structured itself as a real network collaborating on European projects, mainly in the Vocational education and training (VET) area.

## ACTIVITIES:

All the organisations participating in the consortium of United for Global Goals project are part of the Tandem plus network, a network of NGOs collaborating in european projects, in particular in the VET (Vocational Education and Training) area.

All the organisations aim to and the various expertises present in the different bodies, thanks to which the network was able to carry out Erasmus+ projects on social inclusion working on specific topics such as:

- Sustainability;
- Accessibility;



# SDG 17: TANDEM PLUS NETWORK



- Education;
- Vocational orientation;
- Cybersecurity;
- Empowerment of young people;
- Migrant inclusion;
- etc.

The network designs, develops and implements new scenarios and new pathways to trans-national co-operation, associating a whole spectrum of actors from economic, political, social, socio-cultural, educational and research fields.

## IMPACT:

All Network impact is based on benchlearning process, where “benchlearning” means that partners learned and improved further shared knowledge and practice and tools over the years. All its projects are the several steps for a systematic transfer that is likely to have an impact well after the end of the project cycle.

The impact refers to internal stakeholders (the Tandem plus network, its partners and their organizations), external stakeholders (other VET organizations and local systems, social partners, employment services), policy- and decision-making bodies.



# SDG 17: TANDEM PLUS NETWORK



The general impact can be conceived both as:

- Impact on member organizations: increased knowledge of practice, methods and tools, also ICT based, for development of technical and transversal competences, increased ability and improved competences to deliver effective training and guidance to their target groups, in terms of addressing needs, bridging gaps, supporting the career management and employability of weaker groups; increased awareness of their professional value and increased visibility with local stakeholders, including local/regional governmental institutions and other relevant stakeholders; improved organizational capacity and international reputation, which is conducive to a more important role to the contribution of innovation in EU. Enlarged networking and exchanges in the field of VET provision.

and

- Impact on the final beneficiaries: increased participation in lifelong learning opportunities, take-up of flexible learning paths to develop key competences for employability and social inclusion and emergence of key talents/skills.



# SDG 17: TANDEM PLUS NETWORK



## DISSEMINATION CHANNELS & CONTACTS:



[www.tandem-plus.eu](http://www.tandem-plus.eu)



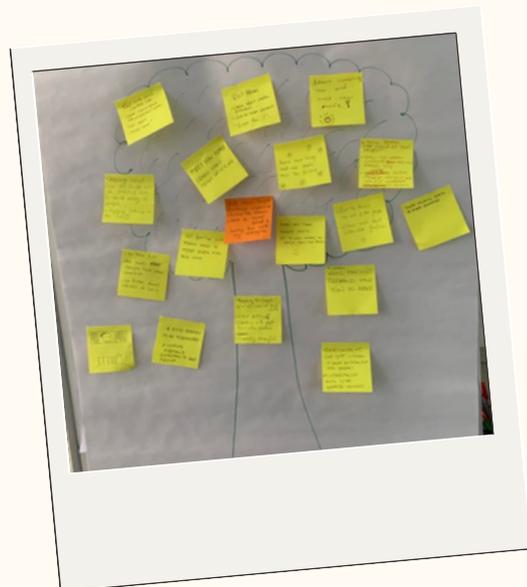
[Tandem plus network](#)



[Tandem plus](#)



# SDG 17: TANDEM PLUS NETWORK





# OBJECTIVES EXTERNAL TO THE PROJECT





# SDG 3: GOOD HEALTH AND WELLBEING





## SDG 3: WE ARE ALSO HERE



Croatia

### PARTNER: ISUM

#### IMPLEMENTING ORGANISATIONS:

- Institute for Professional Development of Youth (ISUM)
- Centar for the Development of Personal Competences and the Protection of Human Rights
- Association for positive affirmation of youth in society "Impress" Daruvar
- City of Daruvar
- National Foundation for Civil Society Development

#### TARGET GROUP:

- Elderly people (focus);
- Adult people in general;

#### WHAT PROBLEM IS MEANT TO FACE?

The main beneficiaries of the project would be persons who, in accordance with the "Strategy for Combating Poverty and Social Exclusion in the Republic of Croatia", have been identified as groups at greatest risk of poverty and social exclusion. The strategy identifies 4 groups at greatest risk of poverty and social exclusion, which are (1) children and young people, (2) the elderly and



## SDG 3: WE ARE ALSO HERE



pensioners, (3) the unemployed and (4) people with disabilities. In order to address the problem of social and economic inequality, with this project designed free activities for retirees with the aim of activating them as much as possible. Most of the activities would take place in Bjelovarsko-Bilogorska County and the City of Zagreb, through the engagement of retirees in continuous activities.

In this context, the aim of the project is to activate elderly people, involve them in the community and inform them about various topics of interest to them, including awareness and the importance of mental health. Retirees can participate in various workshops and lectures led by professionals such as doctors, psychologists, sociologists.

### ACTIVITIES:

At the project level, over 400 activities were carried out with retirees in two years time. The goal is to enable a constant and regular increase in the quality of life of retirees.

The activities carried out in the project are:

- Strengthening cognitive skills through activities based on the principles of neuro-psychological rehabilitation: workshop activities aimed at preserving short-term and long-term memory, such as practicing metacognitive abilities, mnemonics and shared cognition.



## SDG 3: WE ARE ALSO HERE



- Strengthening social and emotional skills through the organization of peer support groups of retirees in which the elderly and young people, under the moderation of the group leader, together are using the autobiography technique to bring closer cognitive, emotional and physical consequences and challenges of growing up and aging; giving them valuable life advice, while socializing and elaborating on their life experiences and difficulties.
- Development of creative skills through a program of daily activities where retirees have access to stimulus materials through which they are able to freely choose methods of creative expression (primarily in the field of visual arts), while practicing fine motor skills.
- Activities to encourage regular physical and mental activity by establishing cooperation with dance and sports clubs, majorettes, hiring physiotherapists. For people with disabilities walks and / or occasional exercises are organized with volunteers in the city or in nature,
- Lifelong learning and acquisition of new knowledge and skills takes place through lectures on psychological, biological and social aspects of aging. Educational workshops are organized for retirees on the possibilities of using technology, strengthening digital competencies, to help with everyday tasks (e-services, e-citizens, mobile banking, use of e-mail, skype to contact grandchildren etc.). There is also free learning of foreign languages, new cultures, lectures on health in general, workshops on rights and services for retirees, a lecture on palliative care.
  - Cultural and artistic activities - based on activities and collected autobiographical data from peer group.



## SDG 3: WE ARE ALSO HERE



- Activities of involving retirees in community life will restore their sense of purpose through joint walks, going to shows, going for coffee in the city and more
- Activities that prevent loneliness through long talks with participants.
- Programs of daily free time activities where volunteers and employees organize various games for retirees that are familiar to them such as a tournaments in chess, darts etc.

### IMPACT:

The results so far achieved by the project are:

- 250+ adult people involved in the project activities
- 300+ activities in 2 years time
- to promote, develop and improve the position of adult people in society (mostly seniors),
- to improve training, education, information and counseling,
- to develop active citizenship programs and health protection.

### DISSEMINATION CHANNELS & CONTACTS:



[Institut za stručno usavršavanje mladih](#)



# SDG 3: WE ARE ALSO HERE





## SDG 3: ENTRE IDADES



Portugal

PARTNER: ANJAF  
IMPLEMENTING ORGANISATION:  
ENTRE IDADES

### TARGET GROUP:

- Elderly;
- Formal and Informal caregivers;
- Families.

### WHAT PROBLEM IS MEANT TO FACE?

Entre Idades works to implement the best specialized social and clinical responses at home, in order to improve the Elderly physical, social and health conditions, reducing the risk of social exclusion, isolation and loneliness, promoting Ageing in Place. Giving the possibility to the elderly person to grow old within their community in a healthy, safe, independent, participatory and happy way.

Life Quality and Well-Being are promoted, in order to encourage a happy, active, healthy and successful aging.



## SDG 3: ENTRE IDADES



### ACTIVITIES:

Awareness Raising and Information Campaigns

- How to make your home more accessible
- Increase safety for better Health
- My city, the other, and I

### IMPACT:

From a perspective of being efficiency, effectiveness and a generator of positive social impact, focused on a sustainable management strategy, it is possible to join three fundamental axes: psychosocial support, home health care and health literacy (because knowing is power), mobilizing the key local actors for the benefit of older people and their families.

It responds to emerging social problems, more precisely to issues of loneliness and social isolation, economic and health shortages, in the elderly population of Lisbon, basing its intervention on policy measures from different sectors (public, private, corporate and social).

From 2016 Entre idades carried on 37 Awareness Session involving a total of 444 Participants.



# SDG 3: ENTRE IDADES



## DISSEMINATION CHANNELS & CONTACTS:



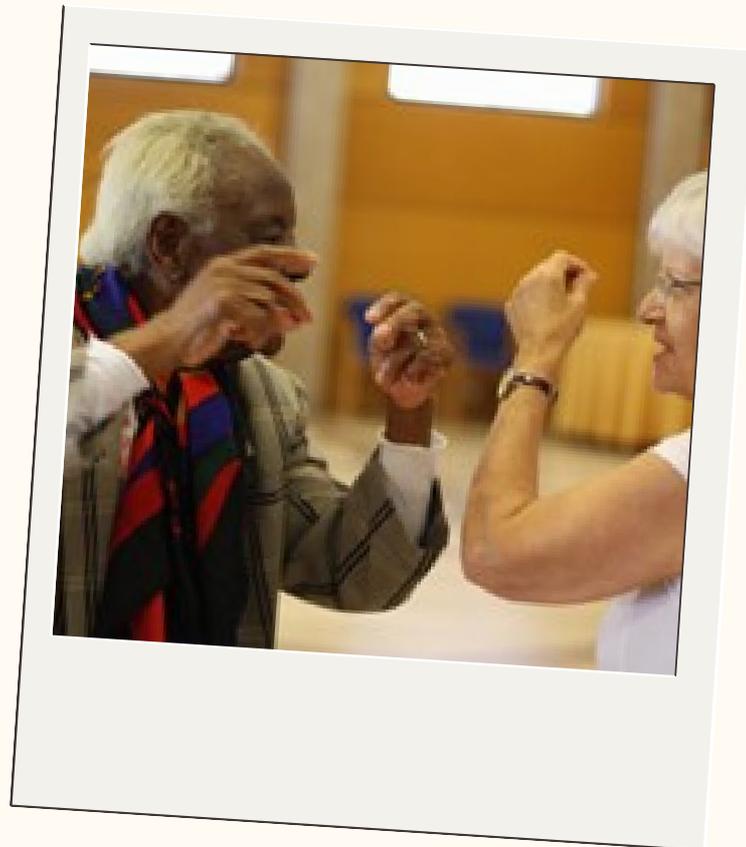
[www.entreidades.pt](http://www.entreidades.pt)



[Entre Idades](#)



[Promotional video](#)





# SDG 3: ENTRE IDADES





# SDG 4: QUALITY EDUCATION





## SDG 4: SOCIAL DESIGN



Italy

PARTNER: FORCOOP Cora Venezia SC  
IMPLEMENTING ORGANISATION:  
FORCOOP Cora Venezia SC

### TARGET GROUP:

- Unemployed over 30

### WHAT PROBLEM IS MEANT TO FACE?

Develop a better understanding of the topic of Global Goals and prepare social design professionals trained on the subject to develop projects related to the theme of Global Goals.

The aim is to manage the design and management process of complex and integrated projects both in team group and independently.



## SDG 4: SOCIAL DESIGN



### ACTIVITIES:

The project developed these activities:

- 200 hours of training activity
- 960 hours of internship (in Italy or abroad),
- Integration of vocational guidance courses both individual and in accompaniment. Thanks to this the participants can define a personal project coherent with its path as well as introductory to the job placement.
- 12 hours individual job counselling

Skills development for:

- Design and social innovation
- European dimension
- focus on the environment and social themes (Global Goals in Agenda 2030)

The project ended in July 2020.

Check the modules [HERE](#)

### IMPACT:

The project developed a Curricula and training path specific on social design and Global Goals focus. Furthermore the project achieved these objectives:

- 7 under 30 qualified, 5 participants have found job after the project
- 1 new project presented and approved under Erasmus Plus Programme



# SDG 4: SOCIAL DESIGN



## DISSEMINATION CHANNELS & CONTACTS:



[www.tandem-plus.eu](http://www.tandem-plus.eu)



[Tandem plus network](#)



[Tandem plus](#)



# SDG 4: ACT'EMPLOI



Belgium & France

PARTNER: CIEP Hainaut Centre  
IMPLEMENTING ORGANISATION:

Interreg project coordinated by the CIEP Hainaut  
Centre

18 Belgian and French partners have pooled their skills within the ACT'EMPLOI project:  
Mirewapi / Reso ASBL / multimobil / IFAPME / EAFC / Pole employ / Forem / Maison de quartier CIBB / Maison de quartier Bois Blanc / CITC / Eurométropole / Validation des compétences / VDAB / Aide et soins à domicile / Fédération des centres d'insertion / en mieux.be / Form TS / Région Hauts de France.

## TARGET GROUP:

- Jobseekers
- Training operators
- Employers



## SDG 4: ACT'EMPLOI



### WHAT PROBLEM IS MEANT TO FACE?

In the field of Human Services (SAP), the border continues to represent an obstacle to the movement of workers even as the sector develops on both sides of the border and struggles to recruit. For the Hauts de France region, about 4415 recruitments were planned in 2016 (46% located immediately in the border area). On the Walloon and Flemish side, the need identified is more than 4000 job opportunities in the same year. This sector is growing in terms of employment and includes trades accessible with appropriate training. The SAP sector is currently facing a major challenge, that of continuing to improve the quality of service in an environment that is about to change significantly due to the emergence of connected objects at home and with the person. This naturally involves the further development of professionalization, but also the evolution of the existing vocational training offer in the sector, both in France and in Belgium.

The "Act emploi" project aims to bring together two promising and rapidly changing sectors, namely personal services and new technologies. Two sectors at the heart of growth in the coming years.

The project is based on the assumption that information and communication technologies (ICT) make it possible to professionalize the SAP sector, contribute to the social inclusion of vulnerable people, improve the quality of service provided by employees and significantly promote home care for the elderly.



## SDG 4: ACT'EMPLOI



By training jobseekers in new technologies, ACT'EMPLOI wishes to reduce the digital divide within the population, promote cross-border employment and the development of skills in the professions of Housekeeper, Babysitter and Dependent Person Assistance.

The objectives of the project:

- 1) Create, develop and implement a cross-border digital training program
- 2) Facilitating the professional integration of jobseekers through their sustainable integration into the labour market in the personal assistance services sector

Raise awareness and train job seekers in home automation technologies and techniques

### ACTIVITIES:

In terms of action:

- The development of innovative cross-border training to qualify an audience through the implementation of a double qualification (FR and BE), FR/Dutch language learning thus promoting cross-border mobility and the acquisition of skills for a public far removed from employment in order to meet the needs of companies in the sector.
- The construction of common training tools allowing a double certification valid for both French and Belgian employers.



## SDG 4: ACT'EMPLOI



- Improving recruitment through the networking of cross-border employers and the pooling of job offers throughout the territory concerned by our project
- Cross-border cooperation as an essential lever for a better visibility of a business in relation to a cross-border area via the network of partners

This is done through:

1. 5 training paths :
  - Digital: Know how to create emails, send documents, communicate online,
  - Mobility: aiming for better geographical, cultural and occupational ability.
  - Environment: developing the necessary skills that are currently and future needs of personal care professions
  - Employment: creation of application and job search tools.
  - Linguistics: tool that helps with easy basic communication in English/French/Dutch.
2. An educational kit
3. 2 connected apartments
4. A mobility animation:
5. A linguistic tool

The activities and tools proposed by the project are divided into the 3 categories of target audience:



## SDG 4: ACT'EMPLOI



For job seekers, Act'emploi offers:

- Innovative cross-border training in a job-creating sector.
- A double Belgian and French certification.
- Training in new technologies related to personal services professions.
- Learning in a connected home allowing new methods of professional interventions.
- Language learning in Dutch.
- Support for better geographical, cultural and professional mobility.
- Acquisition of basic skills.
- Internships in companies in France and Belgium.
- Coaching in employment.
- A valorization of "softskills".

For employers, Act'emploi offers:

- Recruitment adapted to the technological changes of the profession.
- Networking of cross-border employers.
- A pooling of job offers throughout the territory concerned.
- Tools and good practices for exchanges for employers.
- Information and advice on the tax and legal concepts related to the cross-border area in terms of recruitment.
- Awareness of digital tools related to human services.



## SDG 4: ACT'EMPLOI



For training operators, Act'emploi offers:

- A design and development of powerful tools: connected home, video capsules, mobile web application...
- Training of teaching teams in the use of digital tools related to the profession.
- Exchanges of expertise and professional practices.
- An appropriation of training courses in France and Belgium for better guidance.
- A pooling of human resources and technical means.

### IMPACT:

In terms of results, the project provides for dual certification, cross-border mobility of the target audience and its sustainable integration into the cross-border labour market, the creation of digital tools related to the profession and a platform of cross-border services that will be capitalized and disseminated to all actors and partners interested in the SAP sector.

### DISSEMINATION CHANNELS & CONTACTS:



[www.act-emploi.eu](http://www.act-emploi.eu)

[Flyer](#)



[Press release](#)



# SDG 4: ASSESS PLUS



Europe

PARTNER: IASIS NGO

IMPLEMENTING ORGANISATION:

IASIS (Greece), ITG CONSEIL (France), INSTITUTO PARA EL FOMENTO DEL DESARROLLO Y LA FORMACION SL (Spain), BEST INSTITUT FUR BERUFSBEZOGENE (Austria), ASOCIACION LA BIEN PAGA ESPACIO ESCENICO (Spain), FONDATSIYA NA BINESA ZA OBRAZOVANI (Bulgaria) INNOQUALITY SYSTEMS LIMITED (Ireland)

TARGET GROUP:

- Direct target groups: Trainers, Counselors, Guidance personnel, Assessors and practitioners involved with validation
- Beneficiaries: Disadvantaged adults

WHAT PROBLEM IS MEANT TO FACE?

In 2017, still, 61 million adults aged 25 to 64 had stopped their formal education before completing upper secondary education. Through the Upskilling Pathways Recommendation, Member States agreed to adopt a strategic approach to provide joined-up learning opportunities to the EU's



## SDG 4: ASSESS PLUS



61million low-skilled adults, built on easily accessible pathways and comprising three steps, starting with a skills assessment to identify existing skills and upskilling needs. A skills audit is a process aimed at identifying and analyzing the knowledge, skills and competencies of an individual, including his or her aptitudes and motivations in order to define a career project and/or plan a professional reorientation or training project; the aim of a skills audit is to help the individual analyse his/her career background, to self-assess his/her position in the labour environment and to plan a career pathway, or in some cases to prepare for the validation of non-formal or informal learning outcomes. Nevertheless, as previous researches and projects evidence, the relationship between validation and skills audits is not always clear to stakeholders and the level of integration between validation and skills audits varies, depending on the type of audit. The conclusions of the study on 'Mapping Skills Audits in and across the EU' (2017;E.C) outlined that, in order to be effective, the skills audit process needs to be tailored to target groups. The analysis also identifies several trends that could be gaining importance in the future, including the use of digital tools. Technology is increasingly being used as an intermediary solution. For example, the use of technology to develop open badges or online portfolios which are easily storable (i.e.online), can have a process of external validation as well. The aim of ASSESS PLUS is to support Skills Audits in adult education through innovative digital tools and products to make available skills identification and screening, including the validation of skills acquired through informal and non-formal learning, and facilitate the



## SDG 4: ASSESS PLUS



progress of low-skilled and disadvantaged adults towards higher qualifications.

### ACTIVITIES:

France, Spain, Austria, Ireland, Bulgaria and Greece, worked together to co-create a set of innovative tools and digital solutions, including:

- a European Framework of Competences in Skills Audits for Adult Education;
- an ASSESS PLUS Virtual CAMPUS that Includes the following Open Educational Resources: (i) an Online Instructional Guide on Digital Competencies for Virtual Learning; (ii) a set of structured Training Modules (iii) VET Open Online Courses (VOOC)
- a Mobile Assessment App for Skills Audits;
- a Guidelines to promote transparency and recognition of skills and qualifications through Skills Audits in Adult Education.

### IMPACT:

The numbers achieved by the projects are:

- 25 direct target groups involved in the pilot training and improved their competencies on Skills Audit



# SDG 4: ASSESS PLUS



- 125 beneficiaries received Skills Audit services under the pilot phase
- 28 participants involved in 2 short-term joint staff training activities for the validation of the outputs.

## DISSEMINATION CHANNELS & CONTACTS:



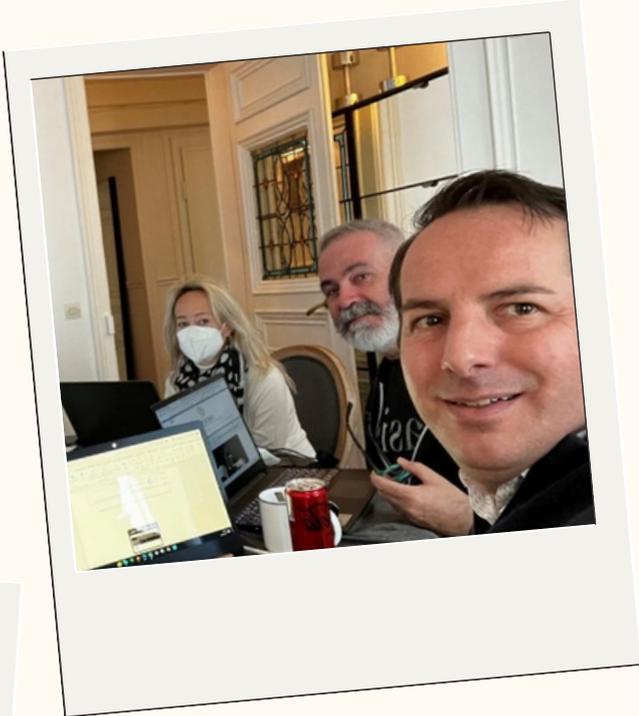
[www.assess-plus.eu](http://www.assess-plus.eu)



[ASSESS Plus Project](#)



# SDG 4: ASSESS PLUS



# SDG 8: DECENT WORK AND ECONOMIC GROWTH





# SDG 8: AID HORECA SECTOR: CATERING SERVICE "THE TASTE OF LEARNING"



Belgium

PARTNER: CIEP Hainaut Centre  
IMPLEMENTING ORGANISATION:  
AID Hainaut Centre: Integrated Development Actions

## TARGET GROUP:

- 18+ people
- Job seekers wishing to train in the Horeca sector.

## WHAT PROBLEM IS MEANT TO FACE?

In the early 80s, with the 2nd oil shock, the crisis set in. A hitherto marginal and one-off phenomenon is growing disproportionately: unemployment, which has as a direct consequence the social exclusion of a large number of people.

It is to provide a response to these difficulties that the first Integrated Development Actions (IDA) initiatives were launched in 1985, supported by the associative approach of people from the MOC.

At that time, it was the low-skilled and young people who were hardest hit with longer periods of unemployment.



# SDG 8: AID HORECA SECTOR: CATERING SERVICE "THE TASTE OF LEARNING"



The actors in the field then decide to organize themselves to develop training projects and initiatives for these particular audiences.

At the Young Christian Workers Labour Commission (YCW), for example, actors are developing the concept of work-based training that includes a dimension of continuing education without being limited to it. In 1985, a dossier was submitted to the Regional Youth Employment Initiative (IREJ) and to the European Social Fund (ESF) to obtain the necessary funding to implement these new initiatives. They are relayed in the political sphere thanks to the support of the Centre d'Information et d'Education Populaire (CIEP).

In 1987, the Council of the French Community adopted the decree providing for the structural financing of training measures for low-skilled jobseekers. The non-profit organization AID publishes its first statutes in the *Moniteur Belge* and becomes autonomous from the CIEP.

For fifteen years, AID centres were set up in Wallonia and Brussels supported by the regional of MOC, essentially based on training activities.



# SDG 8: AID HORECA SECTOR: CATERING SERVICE "THE TASTE OF LEARNING"



## ACTIVITIES:

This Horeca (hotellerie-restaurant-café/hotel-restaurant-café) training is an E.F.T. (work-based training enterprise). This means that the structure provides training in real working situations.

In this case, the AID Horeca training is not only a training but also a catering service that anyone can call on for dishes, sandwiches, soup, room service, etc.

Trainees therefore benefit from courses up to 2 hours per week of French and mathematical remediation and 2 hours per week of social acculturation. The rest of their training is practical and is based on a reference of skills to be achieved such as knowledge of local and organic seasonal products, knowledge of working methods to save energy, hygiene, safety standards, etc. Every week, they are trained in these elements by concocting the right dishes of the catering service and making delivery and service on site according to requests.

This training aims not only to train towards the catering professions, but also to lead to the empowerment and integration of the person. Interns are often people who are far removed from employment and sometimes socially isolated.



# SDG 8: AID HORECA SECTOR: CATERING SERVICE "THE TASTE OF LEARNING"



Teamwork, professional responsibilities and daily learning during this training make it possible to transform the trainee and give him a solid foundation to build his professional and personal project.

In addition, the training provides its trainees with an individual follow-up adapted to each trainee according to the problems he encounters (housing, over-indebtedness, addiction, mental health, etc.).

As an ASBL and a member of the MOC advocating lifelong learning, AID also pay particular attention to environmental aspects. In this sense, trainees are sensitized and are led to question this question during their courses and practice. Whether by AID trainers or CIEP staff, they benefit from interventions and exchanges on topics such as short supply chains, local and sustainable food, international solidarity, etc.

In practice, the training tends to work as much as possible with organic products, if possible local or fair. Thus, trainees learn how to cook healthy food from environmentally friendly production and/or the people involved in their production.



# SDG 8: AID HORECA SECTOR: CATERING SERVICE "THE TASTE OF LEARNING"



## IMPACT:

The Horeca training allows you to obtain a certificate of attendance and success. It is an asset on the CV to access catering positions such as community kitchen work.

If the trainee wishes to go further, this training opens the doors to other professional training in the field of catering.

A majority of trainees leaving AID Horeca find a job or training some time after leaving.

## DISSEMINATION CHANNELS & CONTACTS:



[www.legoutdapprendre.be](http://www.legoutdapprendre.be)



[CIEP HC](#)



## SDG 8: LAVORO 4.0



Italy

### PARTNER:

FORCOOP Cora Venezia SC

### IMPLEMENTING ORGANISATION:

FORCOOP Cora Venezia SC

### TARGET GROUP:

- PROFESSIONALS IN DIGITAL/SERVICES SECTOR,
- MICRO ENTERPRISES

The project is mainly aimed at managerial and apical figures (owners, partners and collaborators with roles of responsibility) of micro-sized service companies, who need to obtain partly common and partly different knowledge and skills.

### WHAT PROBLEM IS MEANT TO FACE?

“Lavoro 4.0” project aimed to develop creative digital businesses. Develop skills to define the digital personal branding of the micro enterprises or the professionals ones, analyze and optimize data and information deriving from digital tools (web and social), collaboration and sharing according to business community principles.

Given the needs expressed and identified as priorities by companies and the recipients who will be involved, has been conceived within the typology of



## SDG 8: LAVORO 4.0



"Technologies 4.0 and digital transformation" but also of "Transversal skills and hybrid jobs" in such a way as to develop greater abilities to promote one's own products/services (new business models) through community processes and to reach new customers through a well-structured digital personal branding strategy.

### ACTIVITIES:

The specific training objectives of the project can be divided into 3 main thematic strands, 3 different areas integrated with each other:

- 1) First area: acquire knowledge and skills (design, strategic, regulatory, managerial / organizational and technical / operational) in terms of digital personal branding.
- 2) Second area: improve the ability to integrate, improve and analyze the different digital tools, especially Instagram and connections with the website. In-depth analysis of data and big data, SEO strategies.
- 3) Third area: community development. Defining the nature of the community allows you to: develop an appropriate strategy; correctly select the channels or develop the right platform; define the right governance with related policies and etiquette.



## SDG 8: LAVORO 4.0



### Activities

1. Design your professional life” 16 hours individual assistance and consultancy on line
2. Indoor Training 48 hours – online group
  - "Personal Branding to valorize personal and digital brand”
  - "Instagram and others tools for professionals”
  - "SEO analisys e analytics”
3. Project Work -Individual and Group
4. Study Visit in Matera to Casa Netural Project. 3 days to capture new ideas, make experience togheter, find inspiration .
5. Camp experience "Brain Cooperation" outdoor training 16 hours in experiential training group with expert (the group of partecipants decide to realize a video, we realized a video set, with actors ect).



## SDG 8: LAVORO 4.0



### IMPACT:

The project achieved its objectives, in particular:

- the creation of business networks and a real business community
- the exchange of knowledge and the socialization of similar problems between different entrepreneurial realities
- new ideas of business

### DISSEMINATION CHANNELS & CONTACTS:



[www.forcoop.eu/lavoro4-0](http://www.forcoop.eu/lavoro4-0)



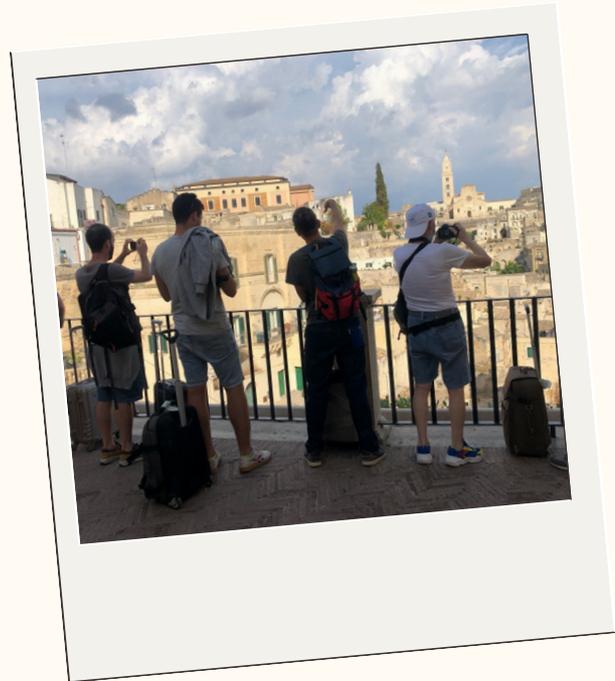
[forcoopcora](https://www.instagram.com/forcoopcora)



[Forcoop CORA Venezia](https://www.facebook.com/Forcoop.CORA.Venezia)



# SDG 8: LAVORO 4.0





## SDG 8: GRAINES DE VIE



Belgium

PARTNER: CIEP Hainaut Centre

IMPLEMENTING ORGANISATION:  
CIEP Hainaut Centre

### TARGET GROUP:

Job seekers with difficulties in basic skills (poorly skilled or unskilled)

### WHAT PROBLEM IS MEANT TO FACE?

In recent years, Belgium has experienced a rather worrying unemployment rate and a job market that struggles to be inclusive and offer good working conditions for the most vulnerable groups.

Fortunately, according to the CSE (Conseil supérieur de l'emploi), the post-covid period is marked by a positive recovery of the labor market with a significant drop in the number of unemployed job seekers.

The labour market is nevertheless marked by a significant shortage of manpower in certain sectors such as Horeca, construction, etc. This shortage of manpower can have multiple causes such as the mismatch between the skills required by the employers and those of the applicants, but also, the unattractive working conditions in terms of salary and arduousness, etc.



## SDG 8: GRAINES DE VIE



Certain groups are poorly represented in the labour market; women, people with low qualifications, non-EU nationals, under 25s, etc. These categories represent the people hardest hit by unemployment and the Belgian labour market does not currently tend to facilitate their entry into working life.

While there are some positive developments in employment in Belgium, they should not mask the structural problems and risks that are accumulating. In this sense, many measures must be taken to facilitate access to work for these vulnerable populations. These measures include, for example, facilitating access to training, strengthening training by the company, improving wage and working conditions that are more dignified and adapted to each person's personal situation, but also job creation.

For Graines de vie, there is an opportunity in the ecological and social transition to be seized in terms of training. The labour sector will have to go into transition and take into account the environmental aspect. Workers will therefore have to be sensitive to this cause and be ready to adapt to this change in employment. The Seeds of Life training, through its theoretical courses but also through the practice allowing the creation and maintenance of an organic garden helps not only to work on the self-esteem and skills of job seekers, but also to intervene on their conception of nature and the environment and thus develop their environmental awareness and behavior.



## SDG 8: GRAINES DE VIE



### ACTIVITIES:

The objectives of Seeds of Life are to:

- think about a professional project,
- take part in the design of an organic garden,
- identify the occupation or training that best suits the job seeker
- reactivate your knowledge of French and computers, ...

It is also an opportunity to work on the job seekers' self-confidence, autonomy, ability to make choices as well as the identification of their obstacles and the solutions they can put in place.

To meet these objectives, Graines de vie offers refresher courses in computer science, French, CV writing, etc. But the party also has two particularities.

First, the CIEP, a centre for information and continuing education, has as its fundamental principle its function through the scope of popular education. In this sense, the training of Graines de vie does not aim to impose the knowledge of the trainers to the trainees but to build the training path in collaboration with the trainees involved.

Secondly, interns are given one day a week to experiment, create and work within the Seeds of Life's garden. This natural space behind the training buildings offers a very special training environment. This allows trainees to discover themselves, to develop knowledge and know-how in terms of gardening, as well as to develop projects together to expand or maintain this green space. The production of the vegetable garden is redistributed



## SDG 8: GRAINES DE VIE



among the trainees so that everyone can taste fresh and seasonal fruits and vegetables.

Interns also have the opportunity to complete a one-week internship related to the trades they discover during the training.

In addition, the training includes a module on the issue of mobility.

Finally, individualized support are organized in order to best support the trainee in his orientation and in the construction of his life project.

### IMPACT:

Currently, GDV welcomes 8 trainees during 4 sessions.

Thanks to the collaboration with Forem, trainees seeking employment are under a training contract that exempts them from job search control during the training period.

The Graine de Vie training is therefore a real break during which trainees can take the time to reflect on their needs and desires in terms of professional orientation and life project.

Since its 10 years of existence, Graines de vie has seen a little more than a



## SDG 8: GRAINES DE VIE



hundred trainees leave its premises and a majority of them have left with objectives and a much clearer path. It is not uncommon for former trainees to return to the trainers to tell their success in the continuity of their project.

Some of them have also continued their way in the market gardening sector following the gardening activities of the training.

### DISSEMINATION CHANNELS & CONTACTS:



[Ciep Hainaut Centre](#)



[Ciep Graines de vie](#)



# SDG 8: GRAINES DE VIE





## **PRACTICAL ACTIVITIES & WORKSHOP COMPENDIUM**

Do you also need practical activities and workshops used and promoted during our United for Global Goals project?

Use this QR code or [this link](#) to download our practical activities & workshop compendium!



**FORCOOP CORA VENEZIA**  
PROGETTI, FORMAZIONE, ORIENTAMENTO, EVENTI





*Funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Education and Culture Executive Agency (EACEA). Neither the European Union nor EACEA can be held responsible for them.*



**FORCOOP CORA VENEZIA**  
PROGETTI, FORMAZIONE, ORIENTAMENTO, EVENTI

